



Telephone Topics

JULY
AUGUST
1923

Organization Changes

THE following notice, posted on August 6, announces a change in official designations in accordance with a plan already adopted by some of the largest telephone companies of the country, and introduces a new figure in our organization in the person of Robert F. Estabrook, who has been appointed General Traffic Manager:

To All Employees:

The following changes in organization are effective August 6, 1923:

L. N. Whitney is appointed General Commercial Manager, in charge of all Commercial operations.

C. N. Tasker is appointed General Plant Manager, in charge of all Plant operations.

R. F. Estabrook is appointed General Traffic Manager, in charge of all Traffic operations. To him will report the General Superintendent of Traffic.

G. H. Dresser, *General Manager*

The new head of the Traffic Department is a New Englander who, after 20 years of Traffic experience in different parts of the United States, returns to that section of the country which he calls "home."

Mr. Estabrook prepared for college at the Roxbury Latin School, under the well-known educator, William C. Collar, as headmaster, and was graduated from Dartmouth College with the class of 1902.

He at once took up telephone work, first in Pennsylvania, and later with the Northwestern Telephone Company, headquarters at Minneapolis, as Traffic Superintendent.

For the past twelve years he has been connected with the Traffic Department of the American Telephone & Telegraph Company, headquarters nominally in New York but actually "in the saddle." He is one of the best known telephone men in the country, as his work called him to all parts of the United States. Incidentally, it has given him an

exceptional opportunity to make an intimate analysis of the most progressive developments in telephone operation.

Under the new organization Mr. Bowen will be directing the engineering, operating practices and related staff work of the Traffic Department, the problems of which in the future will be vastly increased in connection with the transition to and extension of machine switching service.



R. F. ESTABROOK
General Traffic Manager

TELEPHONE TOPICS

ISSUED MONTHLY BY THE NEW ENGLAND TELEPHONE AND TELEGRAPH COMPANY, AND DISTRIBUTED WITHOUT CHARGE, TO ITS EMPLOYEES AND TO THE EMPLOYEES OF CONNECTING COMPANIES
PUBLICATION OFFICE, 50 OLIVER STREET, BOSTON

Championship First Aid Contests

Springfield, Lowell, Boston, and Manchester, N. H., Are Scenes of Splendid Exhibitions

FOUR First Aid championship contests were held in our territory during May and June, and an aggregate audience of more than 25,000 people witnessed splendid exhibitions of First Aid work performed by plant men of our Company. The efforts of the Division Safety Supervisors and their assistants, the enthusiastic Safety Instructors, were ably demonstrated at all the exhibitions and left no doubt in the minds of those who were fortunate enough to witness the demonstrations that this important work is in the hands of capable and competent men. More than 2,800 men throughout our Company are now qualified in First Aid work, having received certificates from the American Red Cross.

In a little over a year remarkable results have been accomplished, for it was in January, 1922, that the first classes were started throughout our territory. In the third quarter of 1922 the New England Company was ninth on the list of associated companies in the record of accidents, a considerably better showing than when we first started this work, when our Company was sixteenth on the list. Accidents have had some increase during the last few months, due perhaps to the number of new employees taken on, but all indications point to a very substantial decrease in accidents when all plant men have been trained in this splendid work.

The General Accident Prevention and First Aid Committee, consisting of H. A. McCoy, Chairman, Division Safety Supervisor Adler of the Metropolitan Division, Division Safety Supervisor Hindle of the Eastern Massachusetts Division,



These young women did a fine job at the Springfield Demonstration

Division Safety Supervisor Noke of the Rhode Island Division, Division Safety Supervisor Gowdy of the Western Division, Division Safety Supervisor Huse of the Maine Division, Division Safety Supervisor Dr. E. W. Bullock of the New Hampshire and Vermont Divisions, T. W. Spear, Secretary of the Committee, and Medical Director Daniel L. Lynch of our Company, deserve great credit for the effort and enthusiasm they have put into the work during the last year, that has made possible the gratifying results shown in the decrease in accidents. Next year even more extensive work will be carried on and the slogan, "No accidents in the New England Company," will come pretty close to being a fact.

△

WESTERN DIVISION

The first contest for this year was held by the Western Division Plant force in the Springfield auditorium on May 24, when more than 5,000 enthusiastic rooters cheered their respective teams and the teams gave a splendid demonstration of First Aid work. The competing teams were:

Springfield District—F. K. OSTRANDER, G. H. DOWNS, J. B. POWERS, L. F. RODIMON, F. MONTESI.



DIVISION SUPERINTENDENT MARDEN
Was the Director at Springfield



"BILL" GOWDY

There were horns, noise makers, bands, and balloons galore. Pretty telephone operators in Red Cross nurses' costumes acted as ushers and distributors of supplies to the various teams. These young ladies added a delightful touch to the contest.

The contest opened with an address of welcome by Division Superintendent of Plant R. C. Marden, during which he explained the reason for the contest and paid high tribute to Division Safety Supervisor W. F. Gowdy for his work in supervising and training teams throughout the Western Division.

During his talk Mr. Marden read a letter of regret from President Jones, who was unable to be present owing to a previous engagement.

To the tune of "Hail, hail, the gang's all here," the five teams marched on the floor dressed in natty white uniforms, presenting a brisk military appearance. Medical Director Lynch, as chief judge of the contest, read the problems and explained how the contest would be conducted. Problems that plant

Worcester District—
R. E. BROWNING, JOHN MARTIN, J. C. SANDGREN, A. N. GROTH, R. J. HOGAN.

Fitchburg District—
R. A. TYLER, ED. BUCKLEY, N. G. BREWER, JOS. SAVALIER, R. E. THOMAS.

Pittsfield District—
J. J. MOLLOY, E. G. EVANS, F. R. CAMP, FRANK PURTELL, ED. ARBOUR.

Northampton District—
R. G. GOODWIN, P. W. SULLIVAN, R. E. LE DUC, AL. GOULET, H. CHAPMAN.

men are liable to meet in the course of a day's work were submitted to the teams and the results of each problem were judged by the following prominent physicians of the western part of Massachusetts: DR. C. F. LYNCH, Springfield, Mass.; DR. J. F. CURRAN, Worcester, Mass.; DR. G. P. NORTON, Fitchburg, Mass.; DR. T. T. HENNELLY, Pittsfield, Mass.; DR. J. D. FALLON, Northampton, Mass.; DR. H. F. BYRNES, Springfield, Mass.

Among the most interested spectators were Vice-President W. R. Driver and General Commercial Superintendent Whitney, who watched with keen interest the efforts of the men and applauded vigorously the winners.

The Worcester delegation made a splendid showing, with Mayor Peter Sullivan at the head. With a band and a number of clowns dressed in grotesque costumes, they marched into the hall, and were continually shouting and cheering for their team. Fitchburg, Pittsfield, Northampton and Springfield districts all had their respective cheer leaders and rooters.

Between the problems a splendid entertainment was provided, which included a solo dance by Miss Laura Hickey, vocal selections by Miss Loretta Kenneally, vocal selections by a quartet and a special dance review by a number of theatrical stars then playing in Springfield.

Worcester won the contest, with Fitchburg second



Worcester's Commercial and Traffic Bosses were great Plant Rooters



WORCESTER'S MAYOR WAS THERE WITH THE GANG



CHAMPIONS OF THE WESTERN DIVISION
THE SOUTHBRIDGE TEAM

and Springfield third. All teams finished with a percentage of 96.5 per cent, or better. A beautiful silver loving cup and gold medals were presented by Division Superintendent of Plant Marden to the winning team. In addition the members of the winning team received the Borglum bronze medal from the American Red Cross. Silver medals were awarded the second team and Red Cross certificates presented them by the Red Cross.

For weeks the Western Division enthusiastically planned for this contest and it was a credit to the energetic committee who handled it. There were no slips, mistakes, or errors. Everything worked smoothly

and when the contest was ended the Western Division forces were well satisfied with their efforts. When it was announced that the Worcester team had won, the Worcester delegation went wild and carried Safety Instructor Billy Jones and the winning team around the floor on their shoulders.

The contest was concluded with dancing.

The committees in charge of Springfield contest were:

General Committee

W. F. GOWDY, *Chairman*

- | | | |
|-------------|--------------|----------------|
| F. L. BEEBE | MRS. BRYSON | H. E. OAKES |
| JOSEPH MARR | W. M. PEPPER | C. S. STEBBINS |

Reception Committee

- | | | |
|---------------------------|---------------|--------------|
| R. C. MARDEN | A. McCAULAY | J. J. BARRY |
| G. W. HAYDEN | C. A. WESTON | C. E. LYONS |
| W. B. NORTHRUP | H. P. CHAPMAN | F. A. CROKEN |
| E. T. BRESLIN, Worcester | | |
| A. S. CAVERLY, Fitchburg | | |
| C. L. VAUGHAN, Pittsfield | | |
| L. V. GILLIS, Northampton | | |

Team Director

- F. L. BEEBE
L. E. DEAN, *Assistant*

Floor Director

- JOSEPH MARR
H. A. AMIDON, *Assistant*

Ushers

- "River"
MISS JOHNSON
MISS NORWALK
MISS WESTROP
MISS O'CONNOR
"Toll"
MISS MASON
MISS ANDERSON
MISS WILSON
MISS SHEA



BILLY JONES
Was the Man of the Hour



THE WESTERN DIVISION TEAMS AT THEIR DINNER PREVIOUS TO THE CONTEST



THE OTHER "DOCS" LEARNED A LOT

"Walnut"

MISS MURPHY MISS STOKES MISS CARNEY MISS FAGAN

Team Instructors

F. L. BEEBE, Springfield F. HENDERSON, Fitchburg
 W. R. JONES, Worcester M. KELLY, Pittsfield
 H. CUSHING, Northampton

Entertainment

W. M. PEPPER MRS. E. BRYSON
 W. W. FARRINGTON C. E. LYONS

Advertising and Novelties

H. E. OAKES

Team Banquet

W. E. ELY

EASTERN MASSACHUSETTS DIVISION

On the evening of May 31 the beautiful Lowell Memorial Auditorium was filled with people, when five teams in the Eastern Massachusetts Division, representing the Brockton, Framingham, Lowell, New Bedford, and Salem Districts gave as fine a demonstration of First Aid work as has ever been held in New England. In this division 872 men in the Plant Department had qualified in First Aid work, and this contest, as was true at Springfield, was the final result of several preliminary contests held throughout the division. Those who took part at Lowell were winning teams in their respective districts or areas. Previous to the contest and during the problems the Telephone Orchestra of New Bedford,

under the direction of Harold Williams, played several selections and also played for the community singing.

The contest opened with remarks by Division Superintendent of Plant Tarr, in which he congratulated the number of men who had qualified for First Aid certificates and complimented Division Safety Supervisor Hindle on his splendid work during the past year. Medical Director Lynch of our Company was the chief judge, and, after explaining that the contest would be conducted under the rules of our Company and the American Red Cross, he gave instructions to the teams and announced the first problems.

Each district had its own section in the auditorium, with its cheer leaders and noise makers. The Lowell delegation had a Kiltie Band, which paraded around the hall in front of the Lowell team to the great delight of the hundreds who attended the contest. Led by their Safety Instructors the teams marched on the floor and took the places assigned to them, which were marked with conspicuous banners.

Between each event community singing was enjoyed.

The Framingham District team suffered the loss of its captain, Marty Lynch, who was injured a day previous to the demonstration in an automobile accident, Jack Riley taking his place as captain.

Matt Hammond at the head of the Framingham District crew, Joseph P. Courtney as Brockton cheer leader, Billy Sadlier as cheer leader of the Lowell District, John Heffernan leading the noise making for the Salem District, and Howard Cooley, cheer leader for the New Bedford bunch, kept their respective crowds shouting and cheering throughout the entire evening.

Combined with this contest was the presentation of the Theodore N. Vail medals to Miss Elizabeth M. Lonergan and Mrs. Dustin Hamblett by Vice-President E. W. Longley of our Company, Chairman of the Vail Medal Committee. The Vail Medal winners were escorted to the platform by a group of telephone girls in Red Cross nurses' costumes, and the entire audience cheered them as Vice-President Longley presented the medals and the citations. Each of the young women also received a beautiful bouquet from the operating forces.

The live team from Hyannis, which represented the New Bedford District, instructed by Charley Cook of New Bedford, won the contest with a remarkably high percentage. The Lowell team, instructed by Joseph T. McGirr, was second. The win-

ners were presented a beautiful silver cup by Division Superintendent of Plant Tarr, and a gold medal. The second team was presented silver medals and Red Cross certificates.

In the absence of Dr. E. Preston Jones, Director First Aid Service, American Red Cross, Dr. E. W. Bullock, Chairman of the Essex County Chapter of the Red Cross and Division Safety Instructor for Vermont and New Hampshire in our Company, presented the Borglum medals to the winning team. There was a splendid spirit displayed in the Lowell contest, and, when the winners were announced, all other sections united in cheering the snappy Hyannis team.

The General and Reception Committees at this contest were:

CHAIRMAN, JOSEPH T. MCGIRR, *Safety Instructor*
Accounting Department
 MISS ELIZABETH BROWN
 MISS GLADYS COLLAMORE
 MISS RUTH HARTWELL
 MR. FRANK J. HEALY

Commercial Department

MISS DOROTHY R. DELANEY MR. CHARLES F. GROVER
 MISS MARY G. CULL MR. CHARLES J. LEATHERS
 MR. WALTER F. KING

Plant Department

MR. WILFRID C. JOHNSON MR. DANIEL J. SULLIVAN
 MR. BENJAMIN J. MAHONEY MR. HENRY C. SYLVESTER
 MR. CHARLES L. STONE MR. LEWIS H. MADDOCKS
 MR. SAMUEL CROWN MR. FRANCIS N. G. SMITH
 MR. WALLACE A. MCCOY

Traffic Department

MISS NELLIE F. SNOW MISS HELEN M. MORAN
 MISS MARY MITCHELL MISS GERTRUDE A. O'CONNOR
 MR. FRANK A. WILSON

The ushers, who were telephone girls dressed in Red Cross nurses' costumes with capes, made a splendid showing. They were:

Accounting Department

MISS EDNA L. EDWARDS MISS MILDRED C. REGAN
 MISS AMELIA M. POND MISS MILDRED M. LABARDGE

Commercial Department

MISS MARY G. CULL MISS DOROTHY R. DELANEY

Plant Department

MISS NELLIE P. COOPER MISS FLORENCE M. PARKER
 MISS MARGARET H. MAHONEY MISS HELENA C. MAWN

Traffic Department

MISS CHRISTINA C. BRICK MISS ABBIE E. MITCHELL
 MISS GRACE FULLER MISS MARY MITCHELL
 MISS KATHERINE E. GRAY MISS HELEN MORAN
 MISS RUTH S. HEDSTROM MISS GERTRUDE O'CONNOR
 MISS BESSIE LYNCH MISS MARY S. SULLIVAN



CHAMPIONS OF THE EASTERN MASSACHUSETTS DIVISION
 THE HYANNIS TEAM

The competing district teams and safety instructors at the Lowell demonstration were:

New Bedford

CHARLES A. COOK, *Safety Instructor* J. E. HAYDEN, *Captain*
 F. E. N. BROWN C. W. FELTON, *Patient*
 R. L. FREEMAN P. SEARS

Lowell

JOSEPH T. MCGIRR, *Safety Instructor* J. H. MILLER, *Captain*
 A. CAMPBELL, *Patient* W. DONAHUE
 W. DICKISON W. B. HUMPHREY

Salem

JOHN M. MURNEY, JR., *Safety Instructor* J. A. McDONALD, *Capt.*
 J. H. GOODWIN J. F. QUINN, *Patient*
 L. A. MITCHELL F. M. WALSH

Brockton

WILMARTH PIERCE, *Safety Instructor* P. J. LINEHAN, *Captain*
 J. P. CONNOLLY A. LAYS
 W. DAVENPORT, *Patient* F. S. MEALS

Framingham

SCOTT V. CURRY, *Safety Instructor* JACK RILEY, *Captain*
 H. COLLINS F. WHITHED
 E. SHEEHAN, *Patient* G. E. ZWICKER

The Judges at Lowell were:

DR. A. R. GARDNER DR. HARRY B. PLUNKETT
 DR. E. A. ROBERTSON DR. H. M. LARRABEE
 DR. G. FORREST MARTIN DR. CHARLES M. ROUGHAN

The Recorders and the Timekeepers were:

MR. LESTER H. ARMSTRONG MR. FRANK W. DOBSON
 MR. ARTHUR C. DAWES MR. ARTHUR J. MCQUAID



THE EASTERN MASSACHUSETTS FIRST-AID CONTEST AT LOWELL

METROPOLITAN DIVISION

The Boston Arena, the scene of many championship prize fights, championship hockey games, and other spectacular sports, never held a more enthusiastic crowd than it did on the evening of June 1, when more than 6,000 people—telephone operators, Plant men, clerks, in fact, employees from all branches of our Company in the Division—were present with their friends and relatives to witness the First Aid championship contest, put on under the direction of the Metropolitan Division Plant Department. By far the Metropolitan Division contest was the most spectacular of all the First Aid contests held during the last few months. The Arena was artistically decorated, the Bell colors of blue and white predominating, and every one of the eleven teams competing had many, many rooters.

Division Superintendent of Plant Hawley was the director of the contest, and, because of the enormity of the place, a Western Electric public address system No. 2 was installed, making the voice of the speakers clearly audible in all parts of the vast building. In his remarks Superintendent Hawley paid high tribute to Division Safety Supervisor Adler and the Safety Instructors, who trained more than 600 men in the Metropolitan Division during last winter.

Following Mr. Hawley, Division Safety Supervisor Adler gave a short talk in which he congratu-

lated all the men who were participants in the contest. This contest was the result of several elimination contests held throughout the division, and the teams on the floor represented the winners in these different district contests. For weeks previous to the contest, Division Safety Supervisor Adler and his assistant, Jack McCurdy, co-operating with the Safety Instructors, held rallies throughout the entire division, arousing intense enthusiasm in the contest. Medical Director Lynch attended the greater part of these rallies and aided materially in creating the enthusiasm.

When Dr. Lynch was introduced by Mr. Alder there was great applause, proving that the Medical Director of our Company has many friends in the Plant Department. After outlining the rules of the contest, he presented the first problem to the teams and then the fun began. Jack McCurdy, assistant to Mr. Adler, who was in charge of the teams on the floor, tried to silence some of the noise that was being made, but his efforts were of no avail. The rooters insisted upon making noise and they certainly did so.

Through the courtesy of Fire Commissioner Glynn of the Boston Fire Department and Chief Casey of the Cambridge Fire Department, the Manual Equipment bunch of rooters had several fire gongs and siren whistles. Every rooter in this section had a paper hat, a rattler, a flag, and a horn, and when they paraded around the hall with George Kelley at the head,



THE NURSES AT THE LOWELL CONTEST

leading a live goat, the mascot of the U. S. S. *Nebraska*, and with the St. Vincent's Fife and Drum Corps of eighty pieces, they made quite some appearance. They had signs which said, "Don't monkey with the Manual buzz saw," and other similar sayings.

The Unit team had two rubees dressed up in typical rube costumes, apparently on their first trip to the city. Other delegations had clowns who performed fantastic stunts to the delight of the thousands of spectators.

The team that created more than the ordinary amount of interest in this demonstration was the team representing the Building Department. Although this team had only been in training a short time it entered the contest, and, while it did not win, it made a splendid showing.

The following were the competing teams:

Buildings Department

JOHN M. SHEA, *Captain*
 PATRICK J. FOLEY JOHN J. CRONIN
 OLIVER E. TARR CHESTER A. DOWNES
 WALTER B. CHANDLER, *Instructor*

Accounting Department

JOHN J. CHAPMAN, *Captain*
 HAROLD W. BUCHANAN GEORGE L. WARD
 CLARKE A. PHILLIPS HARRY E. STONE
 JOSEPH E. BERGONZONI, *Instructor*

Line Construction

GEORGE C. NICHOLS, *Captain*
 EDWIN H. HALVORSEN WILLIAM F. O'MEAR
 JAMES A. LONG JOHN M. HOGARTY
 HARRY E. HILTON, *Instructor*

Supplies

MARTIN T. O'DONNELL, *Captain*
 ELLSWORTH W. WALTON WILLIAM F. HOOLEY
 WILLIAM F. DONNELLY JOHN H. McLAUGHLIN, JR.
 MICHAEL J. FOX, *Instructor*

Manual Equipment Construction

GEORGE E. SMITH, *Captain*
 ARTHUR J. SULLIVAN JAMES E. HALLIGAN, JR.
 JOHN A. PRATT PHILIP C. DWYER
 ROBERT J. POWERS, *Instructor*

Cable Department

IRVING A. BALFOUR, *Captain*
 JOHN I. BROWN CHARLES F. LOWTHERS
 CHARLES W. HOLTON JOHN J. MANNING
 JAMES W. ARMSTRONG, *Instructor*

Division Engineer's Department

CHARLES G. HANSON, *Captain*
 GEORGE J. MACDOUGAL WILLIAM B. VICTORINO
 EDWARD R. CUTTER THEODORE H. ELLIOTT
 WILLIAM T. BOUDREAU, *Instructor*

Units

JOSEPH W. WELSH, *Captain*
 PATRICK J. WELSH JOHN P. DALEY
 FREDERICK H. BLANCK WILLIAM G. DILL
 FELIX R. NOURIE, *Instructor*

Installation

JOHN W. HENDRICKS, *Captain*
 JAMES E. LAKE JOSEPH R. BARRY
 JAMES J. LYNCH EDWARD C. BURNS
 JOSEPH L. SULLIVAN, *Instructor*

Mechanical Equipment Construction

WALLACE A. COPELAND, *Captain*
 ROGER L. BERRY JOHN J. FLEMING
 JOHN F. MONTGOMERY LEIGH J. PALMER
 THOMAS F. COOLEY, *Instructor*

Maintenance Department

HARRY C. SWANSON, *Captain*
 HAROLD V. HOGG HARRY D. FARREN
 CHESTER L. CRAWFORD JAMES B. LISTER, JR.
 GEORGE L. FLEMING, *Instructor*

Community singing was one of the features of this contest, with the following as song leaders:

WILLIAM J. CUMMINGS GEOFFREY B. SAYER
 RICHARD L. BOUDREAU DANIEL J. McGRATH
 PAUL D. McGRATH WILLIAM T. BOUDREAU

One of the special numbers was the assembly song, "Safety," written to the tune of "Dearest," by J. F. McCurdy, assistant to Division Safety Supervisor Adler. The song follows:

Safety is our motto,
 Always be careful,
 Avoiding all hazards when at our work,
 Mechanic or clerk never does shirk;
 Oh prevention, prevention,
 Accident prevention,
 First, last and always
 We never shall part,
 Safety is our motto from the start.

Many officials of the American Telephone & Telegraph Company attended this demonstration, including Dr. Watson, Medical Director of the American Company, who highly complimented the Metropolitan Division men on their work.

In the noise and din of this contest it was almost impossible to pay attention to the fine work of the First Aid teams. There was something doing every minute and the enthusiasm displayed showed a splendid spirit of co-operation with the members of the respective teams.

The results of the contest were judged by the following judges:

COL. FRANK P. WILLIAMS
 (Surgeon-General Mass. National Guard)

DR. CHAS. E. MONGAN
 (Vice-President Mass. Medical Society)

DR. B. PRESTON JONES
 (Associate Director First Aid Service, American Red Cross)

DR. KARL R. BAILEY
 (Major Medical Corps, Mass. National Guard)

DR. WILLIAM H. BLANCHARD
 (Major Medical Corps, Mass. National Guard)



METROPOLITAN DIVISION,

DR. CHAS. W. DEWOLF
(Captain Medical Corps, Mass. National Guard)

DR. P. L. BUTLER
DR. B. A. GODVIN
DR. R. B. HUNT
DR. H. C. MARBLE
DR. W. A. NOONAN

DR. T. J. O'BRIEN
DR. G. H. POIRIER
DR. P. E. A. SHERIDAN
DR. E. A. SUPPLE
DR. B. E. WOOD

The Recorders were:

Chief Recorder

M. B. DOWNEY, *Metropolitan Plant Division Office*

Associate Recorders

JAMES F. CUTLER
WADLEIGH B. PHILLIPS
CHARLES H. DANFORTH
DAVE MORELAND
CHESTER L. CAMPBELL

CHARLES R. CAFFREY
JAMES HURLEY
OSCAR A. COLSON
HARRY T. KEENAN
HAROLD O. DICKER

EDWARD E. BYRD

The Timekeepers were:

MICHAEL E. GADDIS
HARRY EARL

GEORGE A. MCKENZIE
JOHN F. DWYER

CYRIL J. KELLY



CHAMPIONSHIP, FIRST-AID CONTEST

In Command of Teams on Floor

J. F. McCURDY
Metropolitan Plant Division

With eleven teams competing it seemed likely that there would be a tie in the final result, but such was not the case for the Unit Team from Hyde Park trained by Safety Instructor Felix R. Nourie, won the contest by a slight margin. The Division Engineer's Department, of which William T. Bou-

dreau was the Safety Instructor, won second prize. The winning team was presented a silver cup, gold medals and the Borglum medal of the American Red Cross, the second team receiving silver medals and First Aid certificates.

Among the many side attractions to the First Aid contest put on by the various departments, the real novelty of the evening was a pantomime produced by the employees of the Maintenance Department



HYDE PARK'S RUBES
Left, "JERRY" LEAHY; Right, CLIF-
FORD WALDRON

entitled "First Aid Misapplied" written and directed by Percy B. North, Chief Clerk, Back Bay Exchange, the story of which in brief follows:

THE SPORT (Arthur H. Dolber) standing near the curb reading his newspaper and waiting for his fiancée is knocked down by THE CARELESS AUTOMOBILIST (Edward A. Lyons) and left unconscious in the street. TWO DUDE

TRAMP S (Gordon F. Troungo and Gerald P. Stevens) happen along and not being able to give First Aid to the Sport, apply First Aid to themselves by appropriating the Sport's valuables. THE BOOTLEGGER (Thomas J. Flynn) cannot assist the injured man as he is too busy making sales to THE HOOCH BUYER (Paul H. Cleveland) and THE PROHIBITION AGENT (Lloyd Henderson) who, just on the point of arresting the Bootlegger, is held up and put to flight by THE TOUGH GUY (John M. Kelley). THE SPORT'S FIANCEE (Miss Frances G. Downing) arriving late, is horrified

to find the Sport in the street unconscious. Having no knowledge of First Aid she becomes excited and runs for a doctor. She returns with THE DOCTOR (Alex J. Benoit) and his ASSISTANT (John J. Mangan), the doctor riding his famous steed SPARK PLUG (Ray D. Gorman and Vincent J. McInnis). Getting out his saw and hammer and standing on his stepladder the doctor quickly bandages the patient's head, a very pretty effect being obtained by the Sport's Fiancee adding a stunning silk bow to the bandage. Placing the injured man on Spark Plug the whole cortege sadly moves onward to a hospital, but before proceeding far the patient falls from the horse unnoticed. The Careless Automobilist returns, bumps and wakes up THE LAZY COP (Thomas E. Stevenson), who has been asleep while the foregoing incidents were taking place. The Sport regaining consciousness begins to struggle to his feet. The Lazy Cop concludes the pantomime by arresting the Sport for creating a disturbance on his beat.

This created a great deal of amusement and reflects credit on the theatrical ability of Percy North, Chief Clerk in the Back Bay Wire Chief's office, who wrote and produced the farce.

The following girls acted as aides to teams:

MISS MARY E. FANNING	MISS NORETTA M. HART
MISS DOROTHEA M. GOODING	MISS J. ELIZABETH CRONIN
MISS HELEN B. LUDEN	MISS MARY M. REGAN



CHAMPIONS, METROPOLITAN DIVISION
THE HYDE PARK UNIT TEAM



SECOND PRIZE WINNERS IN METROPOLITAN DIVISION CONTEST
THE DIVISION ENGINEERS' TEAM

The Reception Committee was:

FRANCIS A. MAHAN, JR.
TIMOTHY F. MURPHY
WILLIAM C. DAVIDSON
GEORGE C. HINKLEY
JOHN E. FITZGERALD

CHARLES E. AMES
HARRY H. HAYMAN
WILLIAM C. CONNOLLY
WILLIAM J. HADLEY
SAMUEL A. A. ROSSI

NEW HAMPSHIRE DIVISION

What has been proclaimed as one of the best First Aid demonstrations witnessed in New England was held Tuesday evening, June 12, by the New Hampshire Division at Manchester. Six teams representing various departments in Manchester in addition to teams from Nashua and Portsmouth competed for honors. Division Superintendent of Plant, E. K. Bly, presided at the exhibition and in his opening remarks outlined the purpose of the gathering. A talk by Dr. E. W. Bullock, Division Safety Supervisor, followed in which he mentioned the relative merits of First Aid work as conducted by our Company, and the remarkable reduction of lost time accidents since its introduction. Dr. Bullock also spoke feelingly of the late George W. Brown who died May 15.

Following a concert by Ludwig's Orchestra the six teams marched to their respective stations and listened to rules governing the contest, as announced by Dr. Daniel L. Lynch, who acted as Chief Judge of Contest.

At a given signal by Division Safety Instructor E. J. Grover, who acted as timekeeper, the actual work of the contest began, continuing with clock-like precision until the final event had ended when Nashua was announced as the winner.

The rapidity with which imaginary injuries were dressed was a revelation to those attending. This in addition to cheering sections supporting the various teams provided the real thrills of the evening. With every noise-making device possible, ranging from automobile horns to cowbells, the rooters cheered loudly for their favorites. So closely was the contest waged that it was thought on entering the fourth and final event that another event would be necessary to adjudge a winner. Nashua forged ahead, however, in the final event and with a mark of 95.75 was announced the winner, with Portsmouth a close second with 95 per cent; the four remaining teams all received marks of 92 or over.



THESE GIRLS HELPED A GREAT DEAL AT MANCHESTER
Sitting, left to right—B. HART, G. HART, V. RAITT, F. NELSON
Standing, left to right—B. HOLMES, F. LEMAY, M. CAMPBELL

After congratulations were tendered by the other contestants the winning teams marched to the front of the hall where Division Superintendent of Plant E. K. Bly presented the first team with a silver loving cup and to each member a gold medal, the gift of the Company. Each member of this team was also presented a Borglum medal, given by the American Red Cross. This presentation was made by Dr. E. P. Jones, Director of First Aid Service. Archie M. McCaffrey, Instructor of the Nashua team, was also presented a gold medal, while each member of the Portsmouth team and its Instructor, E. J. Grover, received the Company award of silver medals; also American Red Cross certificates from Dr. Jones.

Following the awards dancing took place to the accompaniment of orchestral music. The attendance included many officials of our Company together with City, Town, and State attachés.

The teams lined up as follows:

Team One, Portsmouth

D. McMASTERS, *Captain*

A. O'BRIEN, *Patient* D. McDONALD J. McMASTERS T. PARSONS

Team Two, Nashua

W. FRASER, *Captain*

C. CLEMENT, *Patient* C. MORGAN J. FIELDS H. SQUIRES

Team Three, Manchester Division Office

W. GRANDMONT, *Captain*

S. CULLEN, *Patient* R. CARLETON C. PAYNE G. DOYLE

Team Four, Manchester Cable Department

R. WILDER, *Captain*

W. PARSONS, *Patient* R. MOLLER W. HUGHES E. HESSELTINE

Team Five, Manchester Installation Department

F. ROBERT, *Captain*

J. HENDZEL, *Patient* E. HUGHES F. MOHAN F. McALLISTER

Team Six, Manchester Lineman

N. BESSETTE, *Captain*

M. J. O'CONNOR, *Patient* O. BEAUDET J. LETSON W. PALMER

The intense interest displayed in all of these contests throughout our entire territory speaks well for the work of the Safety Supervisors and their assistants. Next year, in all probability, a contest will be held in every division of our Company and the year following a general contest will be held to determine which team will be the champions of the entire Company.

△ △

SOME OF THE PROBLEMS USED IN CONTESTS

1. Assume that the patient was thrown from an automobile into the shrubbery, by the roadside, receiving the following injuries:

A lacerated wound one and one-half inches long in the middle of the forehead with moderate hemorrhage.

Numerous abrasions of the skin over the chin and left side of face.

Scraping and abrasions of the skin in the palm of the right hand.

Abrasions over a four-inch area to the outer side of the right elbow.

Numerous small abrasions of the skin on the front of the left leg, extending from the ankle to the knee.



PORTSMOUTH'S TEAM

Standing, left to right—J. McMASTERS, T. PARSONS, E. J. GROVER, Instructor. Sitting, left to right—D. McMASTERS, A. L. (PAT) O'BRIEN, D. McDONALD



Division Superintendent Bly Presenting the Cup to the Nashua Team, Champions of the New Hampshire Division

SOME OF THE PROBLEMS USED IN CONTESTS

(Continued)

Bruises and abrasions in an area six inches in diameter on the right hip and upper part of the thigh.

Treat the patient and his injuries. Time allowed—five minutes.

2. Assume that the patient had received the following injuries in a railroad accident:

A simple fracture of the left thigh eight inches above the knee.

A compound fracture of both bones of the right leg six inches below the knee.

A broken left collar bone with scraping of the skin over the shoulder.

A deep cut five inches long on front of right forearm, spurting blood.

Treat the patient and his injuries. Time allowed—ten minutes.

3. Assume that a painter's staging broke, allowing the man to fall into a pile of rubbish. He received the following injuries:

Right eye bruised.

Left lower jaw broken with cut on left cheek. No hemorrhage.

Broken left collar bone.

Cut six inches below knee inside of left leg, spurting blood.

Simple fracture of right thigh four inches above the knee.

Treat and prepare for transportation. Time allowed—nine minutes.

4. Assume that the patient was trapped in a burning building and received the following injuries:

He has been suffocated by smoke.

The left side of face and head has been slightly burned.

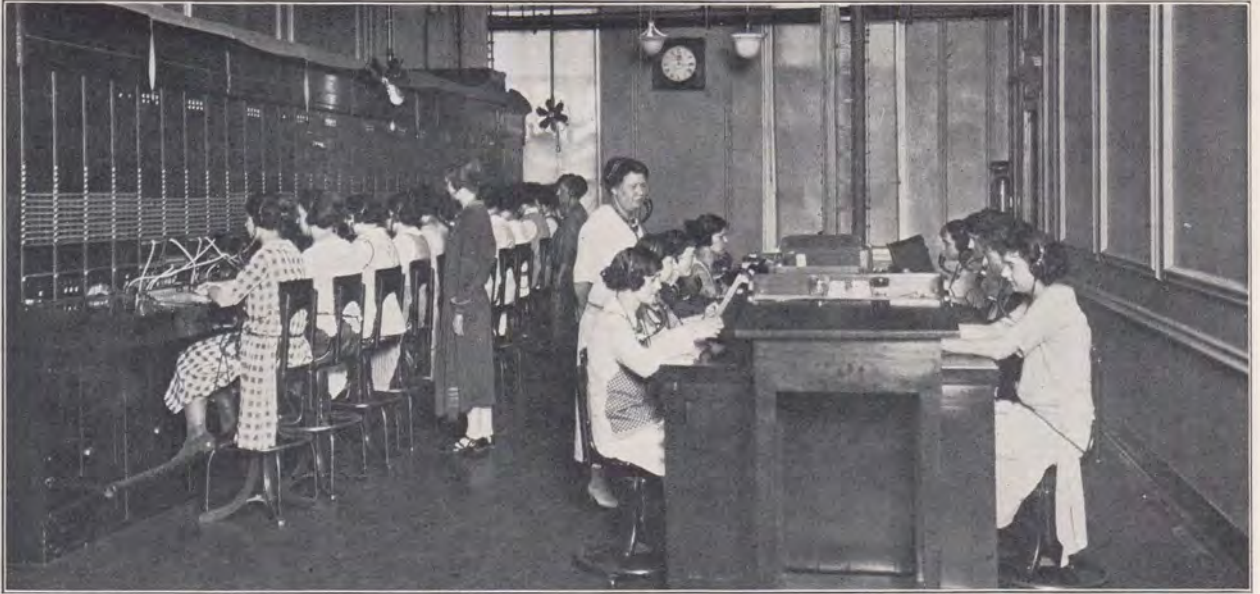
The left shoulder and upper half of left arm have been slightly burned.

The left hand and fingers have been severely burned.

Both feet and legs midway to the knee have been slightly burned.

Demonstrate a one-man drag eight feet, and then a two-man carry to a comfortable position on the mat. Give artificial respiration for one and a half minutes, treat injuries, and prepare the patient for transportation. Make an improvised stretcher of poles and coats. Time allowed—nine minutes.

Carry patient once around the hall demonstrating a three-man carry through a narrow passage.



OUR NEW OFFICE AT ASPINWALL

They're Dialing 'em now in Aspinwall

WHEN General Traffic Manager Downs of the New York Telephone Company made the first call by dialing Chief Engineer Manson from the Aspinwall office on July 14th at 11:55 P.M., the first machine switching office in the Metropolitan Division became a reality. For more than two years Plant men have struggled with the wrinkles and kinks of machine switching and finally succeeded in cutting approximately 1,600 subscribers formerly served by the Aspinwall manual office into this latest invention in telephony.

There were no hitches or troubles in connection with the cutover, due very largely to the splendid work of the maintenance and equipment men, assisted by Wire Chief Mulry and his force, who were continually on the job watching out here and there for "bugs" that might hamper the cutover.

Many visitors from the American Company and other associated companies were present the night of the cutover, and the highest commendation has been paid the New England force for the splendid manner in which the office was installed and the cutover completed.

Our latest addition in machine switching offices occupies a splendid new building at 23 Marion Street, Brookline, specially constructed for this new exchange. On the first floor the switch room is located, with its mystic maze of brushes, selectors, and all the other technical equipment of machine switching. On the second floor the central office is located, and here a force of 47, including 15 operators who are

working as Information operators, run the new exchange.

Traffic Manager William Lund, or, as he is better known, "Bill" Lund, is in direct charge of the office.



THE SENDER MONITOR OPERATORS

Mr. Lund also had charge of the intensive training of the young women who volunteered from other

offices to be operators at machine switching office. After several weeks of intensive training, these young women proved as capable in this new phase of



ASPINWALL CENTRAL OFFICE

telephone work as they were in a manual office. Miss B. M. Wilbur, Chief Operator, and her assistant,

Miss M. A. Lane, are enthusiastic rooters for their organization. The splendid spirit of co-operation that prevails in this office is due, very largely, to the executive ability of those in charge. On the evening of the cutover both Miss Lane and Miss Wilbur were presented bouquets by the operators and Traffic Manager Lund was presented a box of cigars.

The principle of operation is practically the same as that of the Gaspee cutover, described in the May issue of TELEPHONE TOPICS, the only difference being that Aspinwall has a three-digit center while Gaspee has two. There are 17 call indicator points from Aspinwall, including a trunk to Tandem.

One of the remarkable features of the Aspinwall job was the number of new men employed in the work of installation, and the finish with which the job was completed reflects great credit upon the old manual equipment men who were placed in supervisory positions on this new work.

Aspinwall subscribers have commended highly the new service and many fine letters have been received by Traffic Manager Lund praising the service. Previous to the cut a flying squadron of Commercial and



THE MAINTENANCE FORCE AT OUR NEW OFFICE



WIRE CHIEF MULRY



CHIEF OPERATOR WILBUR



TRAFFIC MANAGER LUND

Plant men visited all of the subscribers whose service was involved in the change, explained to them how to use the new dial telephone and paved the way for the cutover. The courtesy and intelligence of this crew had a great effect in improving public relations, and by their work they made it easier when the cutover actually occurred.

Traffic Manager Lund and Wire Chief Mulry are especially proud of letters received from General Superintendent of Plant Tasker and Chief Engineer Manson, commending the work of the Plant men on this particular job, and when a visitor calls at the new exchange they never fail to bring them to the bulletin board to point out these two letters.

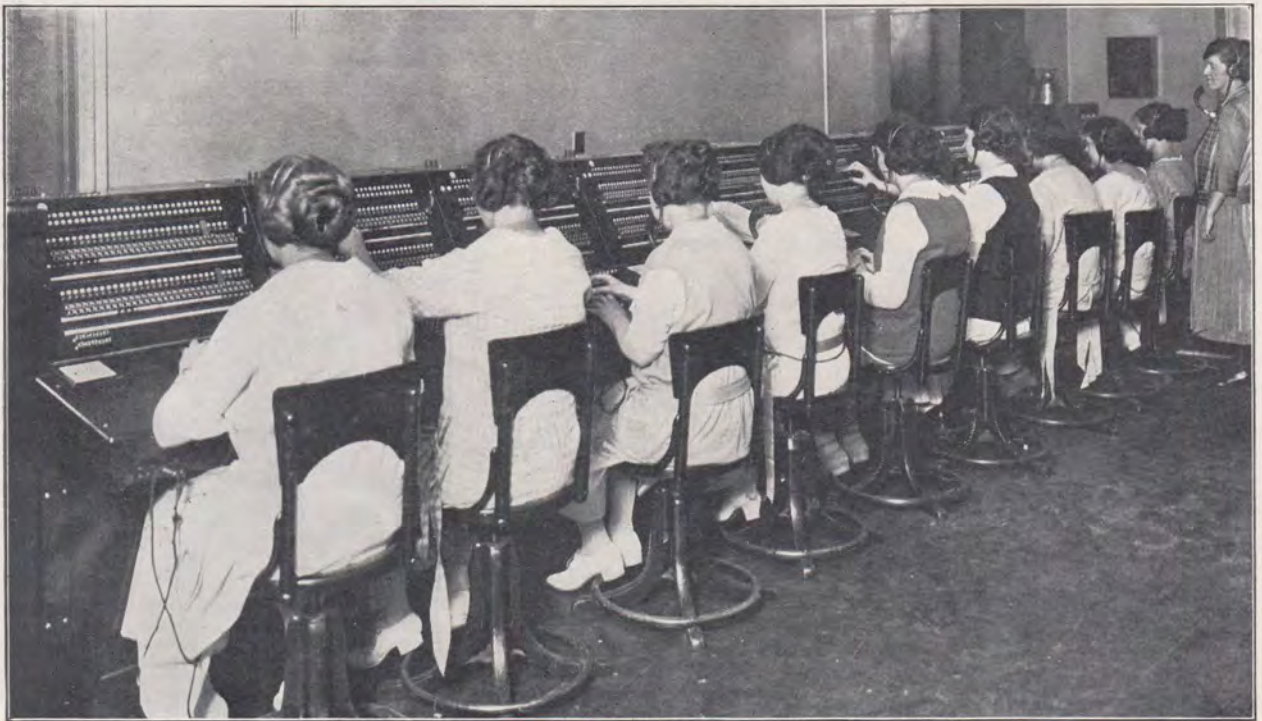
In the fall, in all probability, more subscribers will be added to this exchange, but to Aspinwall belongs

the honor of being the first three-digit machine switching office in our territory.

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PRESENTED WATCH BY CABLE FORCE

ON July 19, Charles F. Maxwell, for more than 24 years in the Cable Department, was promoted to the Right of Way Department in the Metropolitan Division and the Cable bunch lost a regular splicer and fellow. Before his departure to his new job his associates in "Sandy" McCarron's bunch presented him a beautiful gold watch and chain. Dick Fields made the presentation and Charlie responded admirably.



THE CORDLESS "B" BOARD AT ASPINWALL

ASPINWALL MACHINE SWITCHING PARTY

ON Thursday evening, June 21, was held the first "Party" of the Aspinwall Machine Switching operating force.

There was a dinner and seats at the theatre. The party totaled forty-five, including Operators, Junior Supervisors, Supervisors, Junior Chief Operator, Chief Operator and invited guests, Messrs. N. C. Loud and W. J. Lund.

Tables were arranged in banquet order and a good dinner with music on the side was the start of a thoroughly enjoyable evening.

The soup course was scarcely finished when the orchestra struck up a lively fox trot. Away they all went in their panel-type skirts doing the step-by-step. The two unfortunate men were very busy selectors keeping everyone exercised. Between each course, the trunks were all busy swaying and brushing past each other.

All switches, if any, were cleverly concealed. As the hairdresser said, "You can't tell which is switch." Undoubtedly they were in proper sequence.

After the dinner, there were speeches by Miss Wilbur, Mr. Lund, Miss Lane, Misses Sullivan, Quinn, and Mackey and then Mr. Loud. And three cheers for everybody.

After the dinner dials turned toward the Wilbur

Theatre, named after B. M. "Wilbur." There Eliza was seen stepping it up and there was some display of fancy tripping about.

In view of the fact that the performers including musicians who furnished the pulses, were black enamelled, this performance was considered good.

This most pleasant evening was arranged by the "Twin Fixers," Misses Mary G. Hyland and Mae A. Kilroy, aided by "Baby Hayden," and they are to be congratulated on its success.

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ELECTED PRESIDENT OF EDITORS' ASSOCIATION

AT the annual outing and election of officers of the Industrial Editors' Association of New England held at Oakland Beach, R. I., on July 12, Frederic E. Cox, editor of TELEPHONE TOPICS, was honored by being elected president of the Association. This organization is composed of practically all of the editors of employee publications in New England and is the largest association of its kind in the country. The new president is also chairman of a committee that will make an exhaustive report on Plans and Policies of Employee Publications at the New York convention of the American Management Association next October.



THE OPERATING FORCE AT ASPINWALL



Pulling in the shore end of the east cable at Avalon from the barge. The central office is just beyond the Hotel Catalina

SUBMARINE CABLE REPLACES RADIO TELEPHONE

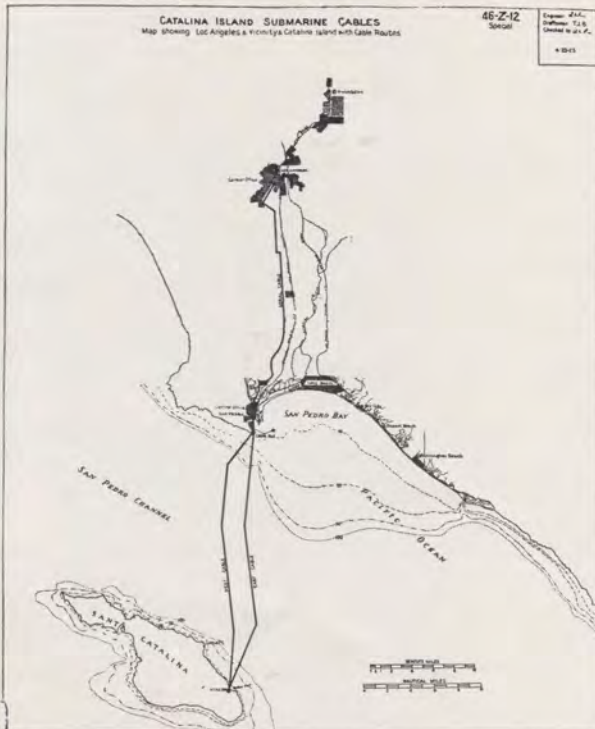
THE celebrated radio telephone link at Catalina is no more. The "talk bridge" which has successfully carried a continuous load of commercial

merchandise has requested that its operation be discontinued so that the wave lengths which it used may become available for broadcasting.

This does not mean, however, that the Island of Catalina will cease to have telephone connection with the Bell System. Beginning June 15 last, messages have been handled by two submarine cables and this arrangement will continue in the future. The fact has frequently been pointed out that the capacity of the ether for radio messages is distinctly limited. When such services as broadcasting, ship-to-shore telegraphy and telephony, radio compasses, etc., which can be handled only by radio, have been accommodated, the wave-length facilities of the ether are today pretty well exhausted. Consequently the change from radio to cable in a case like Catalina Island, where the cable is not only feasible, but more economical than radio, is the proper solution.

Readers will recall that the Catalina radio installation was first placed in operation in July, 1920. After the laying of the cable from Key West to Havana, this radio link was used in conjunction with the toll lines of the Bell System to carry conversations between Havana and the town of Avalon on Catalina Island, over a circuit 5600 miles long. In 1921, during the demonstration given for the International Communications Conference, conversations were carried on between a ship in the Atlantic Ocean and the town of Avalon in the Pacific, the transcontinental circuit being extended by radio telephones at each end, the western extension consisting of the Catalina installation.

This installation deserves a place in memory for many reasons and these reasons relate not so much to the important demonstrations in which it has played a part, as to its own characteristics and its



telephone traffic for three years and which has played an important part in many epoch-making demonstrations is being dismantled. Its license expires on August 1 and the Department of Com-

individual history as a small unit in the Bell System. Not only was this radio system the first commercial radio telephone in the world but, following its installation, it has been in continuous service for



Making a splice. Welding of the armor wires by means of the electric arc. The tie wires around the splice are removed after the welding is completed

three years and on many a day the traffic it has handled has run over 100 telephone messages.

In addition to handling telephone traffic, it has also supplied a telegraph channel. A unique feature of the system has been its arrangement for signaling. The system, of course, includes two radio stations, one on the mainland, and one on Catalina, and the telephone operators at the ends of the circuit of which it forms a part have been able to signal and talk to one another just as though they were connected by a wire trunk. To appreciate the significance of this fact, one may recall the turning of dials in which he indulges in the case of his own radio receiver when he wants to pick up a particular station or bring it in as distinctly as possible.



Coiling cable in one of the cable tanks aboard the Bellwood

In addition to being the first and only radio telephone system in the world to handle business on a commercial basis, the Catalina circuit recently came into prominence by the installation of a privacy radio system by the engineers of the American Telephone & Telegraph Company and the Pacific Telephone & Telegraph Company. This

privacy system, which was placed in service early in June, was so designed as to distort or scramble messages before putting them "on the air," and no receiving set which was not specially designed and manipulated to unscramble them, could obtain anything intelligible. This privacy system has operated very successfully.

When the first announcement of the installation of the privacy system was made, it was pointed out that it would be shortly replaced by a submarine cable. At the time the radio telephone was installed in 1920, it was known by the engineers in charge of the work that a submarine cable could have been laid, joining the island and the mainland, which would have supplied a better grade of service at less expense, but the conditions which existed at that time and which grew out of the war, were such that the manufacture of cable would have involved a long delay in supplying service. This submarine cable has now become a reality.

Laying of the cable was begun on May 17, and on June 15 it was put in service. Two sections of cable have been laid which run practically parallel to each other and in general lie about 2 miles apart. Each section is approximately 23.6 miles (nautical) long. The cables were manufactured by the Western Electric Company at its Hawthorne plant.

This new cable, while not of the same size or proportions as the Havana cable, resembles it in that it contains a sheath of copper tape, concentric with the central conductor, which is used for a return path. Transmission through the cable is approximately equivalent to 10 miles of standard cable and a repeater has been installed at the mainland end of each section. No repeaters are needed on the Island end as no long distance circuits will be connected there.

The two cables include sections of four different types, each designed for a certain range of depths of water. Each type, therefore, differs in size of armor wire, jute coverings, and other protecting sheaths, but does not differ in size of copper conductors. The shore ends are the more heavily armored and give the increased protection necessary in shallow water. In splicing two sections of cable together, the practice was carefully to solder the central conductor, then to apply the insulating compound which forms a covering for the core. Around the insulation the copper tape, supplying the return path, is wound, and the free ends of tape from the two sections of the splice are fused together by an oxy-acetylene flame. Surrounding the layer of copper tape is a layer of jute, and around the jute lies the armor wires. At a splice, the armor wires of the two sections are overlapped for a distance of about 4 feet, and are welded at many points by an electric arc. Outside of the armor wires an additional layer of jute is wound.

401st Has Great Reunion

IF Wild Cat, and his goat, Lily, had been among those present at the Fifth Annual Reunion of the 401st Veterans' Association, held at Pemberton Inn on Saturday, June 2, his familiar saying of "Hot damn! This is my idea of a real party," would have been heard many, many times during the day.

More than two hundred attended the greatest reunion of the Battalion and there was always something doing from the first call at 10 A.M. to taps at 11 P.M. At various places throughout the grounds at Pemberton Inn the Battalion Committee in charge of the outing had placed signs which brought back memories of the days in France. By order of "Piper" McDonald, officer of the day, the following men reported for detail, as per assignment:

Kitchen

MAJOR L. W. ABBOTT	CAPTAIN R. W. SHERWIN
MAJOR R. H. KELLER	CAPTAIN L. M. SUCHOFF
CAPTAIN J. J. DOLAN	CAPTAIN W. H. WHITNEY

Quarters

LIEUTENANT C. CAMERON	LIEUTENANT W. H. SOUTHALL
LIEUTENANT A. J. MACNEIL	LIEUTENANT W. J. STANYAN
LIEUTENANT J. D. McLAUGHLIN	LIEUTENANT T. J. WALSH

Guard

CAPTAIN E. L. CLARK	LIEUTENANT F. C. NEWMAN
LIEUTENANT A. W. HORNE	LIEUTENANT R. P. MILLER
LIEUTENANT H. C. JONES	LIEUTENANT W. H. THOMAS

At the orderly room every one was given a white cap with "A. W. O. L." across the front and an identification tag. Titles were forgotten; everybody was a "buddy."

At noontime mess call was sounded and field rations were served from a field kitchen. After mess the annual meeting of the Veterans' Association was held and the following officers elected: William Hart, Worcester, President; Walter Dunn, Secretary, and Edward R. McSweeney, Treasurer.

The real feature of the day was the Guard Mount called at 4.30 P.M., in which "General" McSweeney, with his customary enthusiasm and pep, reminded the boys of the days he spent in the "Island," and urged them all to have a strict sense of duty and appreciation of their service until their return to the other side, which, in this case, included a three-quarters of an hour boat ride from Pemberton to Boston.

"Piper" McDonald was the officer of the day and Harry Hannigan was bugler, assisted by some of the most able guards of the outfit. During the Guard Mount, General McSweeney awarded the prizes for the different athletic events previously held, and

sentenced Division Engineer Harry Jones of the Metropolitan Division to be fully shot by a detail with phoney guns.

At the dinner, which was served in the spacious dining room of Pemberton Inn, Percy North put on a splendid cabaret and entertainment. All the officers stood at attention until all the privates were seated, for that was the rule—"bucks first." During the courses the entertainers kept the crowd in good humor with their songs and dances.

With President Ingalls presiding, short talks were made by Vice-President Pierce, Vice-President Longley, and, incidentally, Mr. Longley paid high tribute to Eddie McSweeney, stating that if there were more men in this world like Mr. McSweeney the world would be better off. Short talks were also given by Chief Engineer George K. Manson, General Superintendent of Plant Charles N. Tasker, Division Superintendent of Plant D. R. Hawley, and Chairman Joe Crotty of the General Committee.

President Jones, General Manager Dresser, and Assistant to the President T. J. Feeney were present during the afternoon, but were unable to stay to the dinner, to the regret of all the boys.

On behalf of the members of the Battalion, Mr. Crotty presented Major L. W. Abbott, the commander of the Battalion and now with the Western Electric Company in New York, a beautiful humidor. In his reply Major Abbott traced the history of the Battalion from its induction into service until its discharge, and stated that during his service with the New England Company the friends he made during his association with the 401st Telegraph Battalion were most treasured by him.

Many telephone operators of Greater Boston attended the dance in the evening, as guests of members of the Battalion, and when the last boat left Pemberton for Boston, a tired, happy crowd took with them memories of the greatest reunion ever held by the 401st Veterans' Association.

The committees in charge of the Reunion were:

REUNION COMMITTEE

JOSEPH L. CROTTY, *General Chairman*

Dinner Committee

WILLIAM E. BLAKE, *Chairman*
ELMER O. WALLSTER JOHN E. DALEY

Entertainment Committee

EDWARD R. McSWEENEY, *Chairman*
PERCY B. NORTH JOSEPH E. FITZGERALD
JOSEPH D. McLAUGHLIN HARRY HANNIGAN

WITH THE
401ST
 AT
PEMBERTON




1, Finish of Sack Race, "PIPER" McDONALD winning; 2, Rounding 3d base in the Pipe Race; 3, All records were broken in the 100-Yard Dash; 4, GENERAL MANAGER DRESSER greeting MAJOR ABBOTT; 5, The committee who managed the Real Party; 6, "GENERAL" MCSWEENEY commending LIEUTENANT NEWMAN; 7, A Happy Quartet; Left to right, FRANK COLLETON, MAJOR ABBOTT, HARRY JONES, JIM MURPHY; 8, The West Suburban were well represented, left to right, "JOE" DENTE, DISTRICT MANAGER CARRAHER, OFFICE MANAGER GORMLEY; 9, JOE CROTTY winning the Tub Race without his tub; 10, DIRECTORY SUPERINTENDENT MEAGHER and FRANK HUNT had a fine time as did all the rest of us.



"HAIL! HAIL! THE GANG'S ALL HERE"—THE 401ST VETERANS' ASSOCIATION REUNION—PEMBERTON, JUNE 2, 1923

Finance Committee

WILLIAM J. SULLIVAN, *Chairman*
WALTER D. DUNN CLARENCE I. INGALLS

Guest Committee

THOMAS P. NIHAN, *Chairman*
JOHN J. DOLAN GEORGE F. MAHONEY

Reception Committee

THOMAS A. WHALEN, *Chairman*
JACK HEFFERNAN OSCAR STAHL
LOYD HENDERSON EDWARD WURTZ
JAMES J. MONTGOMERY WILLIAM WILKINS
OTTO A. MICKALSEN RAY O'CONNOR
HAROLD E. BRYANT AUSTIN S. HALE
LUCIUS A. BLINN LEWIS J. MCHARDY
ANGUS J. MACNEIL JOHN AMIDON
HERMAN KINSLER RAYMOND T. CLARK
JACK ROE FRED BATCHELDER
HENRY J. GULLAGE HERBERT FALLON
WILLIAM E. EDGAR BENJAMIN HODGES
WILLIAM H. SOUTHALL JOHN OTTO
JAMES H. FITZGERALD GEORGE A. LEACH
ARTHUR W. HORTON OSCAR A. COLSEN
JOHN MULHERN EDWARD F. CADRIAN
ROBERT MURPHY ELMER E. GOULD
FRANK B. WILSON HARRY E. HILTON
WILLIAM BRADLEY FRANCIS V. LASKY
CARL RUSSELL LOUIS H. MAHN
THOMAS W. COLLINS JAMES C. H. McNAMARA
KARL S. HERENDEEN GEORGE K. MANSON
FRANK S. FISHER PAUL E. O'GARA
WILLARD O. HYLAND FRED RICHARDSON
CHARLES CAFRAY ARTHUR F. SHANNON
GEORGE F. FRENCH STANLEY H. WOODWARD
JAMES M. MAHER, JR. PATRICK J. WELSH

HERBERT A. WHELOCK

Sports Committee

HOWARD S. FAHEY, *Chairman*
CHESTER E. BEATTIE VENNAD B. TOBEY
WILLIAM G. GREENE LEO J. McDONALD
ORION G. RICHARDS

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THE STRIKE—IN RETROSPECT

IT is impossible to think or to speak of the recent strike without a feeling of regret akin to sorrow.

A cynic might perhaps remark that our "Service First" slogan had gone into the discard, but we still would be unconvinced. While it is difficult to understand the mental operations that influenced this strike action, we feel that it justly may be attributed to thoughtlessness rather than to wilfulness, to the influence of mass psychology rather than to any sense of personal grievance.

The sad part of it is that hundreds of misguided but generally well-intentioned girls, who forgot their duty to the service and deserted their posts, and who delayed from day to day and from week to week to act on the Company's invitation to return, have, by their own failure in this respect, deprived themselves of jobs.

The Company owed the public the duty of maintaining service. It therefore proceeded to recruit new forces wherever necessary and had no difficulty in

doing this. Candidates for operators' positions came in daily, and literally by the hundred. Most of them desired permanent positions and were promised steady work if they qualified for it, and this promise the Company will keep. Hence, as the strike dragged on and the number of available positions decreased, it followed that when the strike was called off there was room for only a fraction of those former employees who desired to return.

We extend a cordial welcome to the new recruits. The universal report is that they are taking hold with surprising quickness and sureness, and that we may well be proud of them as members of the Bell family.

Their development as telephone operators is a revelation of what intensive training in an emergency can accomplish. For the extraordinary results along this line the Company is indebted for the help given to our own people by the corps of Bell System instructors and executives who volunteered in this emergency, and whose devotion and teamwork were an inspiration to all of us.

It was an inspiration, also, to sense the splendid spirit of loyalty among those girls who remained at their posts and continued to give service despite the manifold efforts made to dissuade or embarrass them. This loyalty stands out as one of the high lights of a generally disagreeable picture—this and the devotion and teamwork of representatives of all departments of the Company who were called upon to devise and direct transportation, commissary and other organizations, and who did it with a skill that can not be adequately appraised.

NOTICE TO PIONEERS

HAVE you notified Mr. R. H. Starrett, Secretary of the Telephone Pioneers of America, that you expect to attend the annual meeting in Atlantic City, N. J., on October 19 and 20?

If you expect to attend the Convention, and have not already attended to it, your postal card notice should be forwarded at once, and should be followed in due course by the Questionnaire which accompanied your circular, and which should be sent to Mr. Starrett as early as practicable. The Atlantic City Convention will be by far the largest in the history of the association, and the Committees, upon whom rests the responsibility of making hotel reservations and entertaining the Pioneers and their guests, desire to know at the earliest possible moment how many will have to be provided for.

If any Pioneers are going to visit friends at Atlantic City during the Convention, or have any reason to make their own boarding arrangements while there, they should advise Mr. Starrett, as early as possible, what their Atlantic City address will be during the Convention and when they expect to reach there.

Each Pioneer should report at the Registration Bureau on the Million Dollar Pier as soon as convenient after arrival at Atlantic City in order to register, and obtain badge, program, and other information concerning the features of the Convention.



LEON W. WEIR, *Associate Editor*
PORTLAND, MAINE

MISS MITCHELL LEAVES MAINE

CONCURRENT with the taking over of the Magneto Traffic Engineering work by the General Traffic Engineer, May 14, Miss Edith P. Mitchell joined the force of the General Traffic Engineer to continue Traffic Engineering work in the broader field provided by the change.

Miss Mitchell entered the employ of the Company June 10, 1903, as a local operator in Portland. After working as local and toll operator in Portland, Miss Mitchell was promoted to Chief Operator in Biddeford in January, 1905. In May, 1906, she went to Bar Harbor as Chief Operator, returning to Portland in September of the same year. On June 13, 1913, Miss Mitchell was promoted to Chief Operator in Portland, remaining in that capacity until March 20, 1916, when the opportunity arose for her to enter the Division office. On August 4, 1918, Miss Mitchell was appointed Assistant Traffic Engineer and, after the position of Division Traffic Engineer was abolished in the Maine Division, Miss Mitchell continued to handle the Magneto Engineering work, reporting to the Division Service Supervisor up to the time of her most recent assignment. Miss Mitchell's broad experience has well qualified her for the engineering work.

At the time of the formation of the Maine branch of the Credit Union, Miss Mitchell was elected to the Board of Directors and has been an active and ardent worker for the success of the organization.

Miss Mitchell was the recipient of several very beautiful gifts on the occasion of her departure from the Maine Division office, and her many friends wish her continued success in her most recent appointment.

MAINE CONFERENCE

THE three division superintendents of the State of Maine Division and the managers in that territory listened to very interesting talks early in June given by R. A. Davis, Commercial Engineer, and Harry V. Keefe, of General Commercial Superintendent Whitney's staff. Mr. Davis spoke on how commercial surveys are made and Mr. Keefe talked on budget control. Following the talks an informal discussion was held and the managers derived a great deal of benefit from this particular conference.

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MOTHERS' DAY AT BIDDEFORD

THE Biddeford operators observed Mothers' Day, Tuesday, May 15, 1923. Each mother was asked to invite a friend. The operators thought this would encourage more to come. There were thirty visitors during the afternoon.

The guests were received and shown through the operating room by Miss Nellie G. Murphy, Supervisor, and the Misses Mary E. Neilon, Mary B. Crowley, and Helen R. O'Brien of the Personal Service Committee. After the local and toll work was explained, the guests were ushered to the retiring-room, where ice cream and cake were served. The Misses Dorothy Seidel and Edith Donahue, student operators, had charge of the refreshments.

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PORTLAND PROMOTIONS

MISS EDITH J. SOMERS from Junior Supervisor to Supervisor. Miss Ethel G. Wanamaker from Junior Supervisor to Supervisor.



THOSE WHO ATTENDED PORTLAND COMMERCIAL CONFERENCE

PARTY AT WESTBROOK

FRIDAY evening, May 25, 1923, nine operators of the Westbrook Exchange gave Flora Gaudreau, one of the operators at this exchange, a surprise party at her home in Westbrook. It was indeed a surprise as Miss Gaudreau has been absent from work three weeks on account of sickness. Light refreshments were served.

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CUPID INVADES PORTLAND

THE very attractive wedding of Miss Elizabeth Hartnett, local operator at Portland, and George Cook took place at 7.30 A.M., June 5, 1923, at Holy Cross Church, South Portland, Maine, Rev. F. A. Karpe officiating.

A reception at the home of the bride's parents followed the ceremony, after which the bridal couple left on their honeymoon trip to be spent in Boston and New York.

On their return they will reside at the Dartmouth Apartments, Dartmouth Street, Portland, Maine.



MRS. HENRY PETTINGILL

MRS. GEORGE COOK

One of our pretty June weddings was that of Miss Rose Dorothy Relahan, local operator at Portland, and Mr. Martin L. Greely. The ceremony took place at 9.00 A.M., June 6, at the Cathedral of the Immaculate Conception, with Rev. George P. Johnson officiating. Miss Josephine Sullivan was soloist.

The bride was beautiful in her costume of blue and was attended by her sister, Miss Bertha Relahan, who was gowned in tan and bronze. The best man was Mr. Frank Petty.

Following the ceremony a reception was held at the summer home of the bride's parents at Falmouth Foreside. Miss Bernadette Moreau's orchestra played during the reception and breakfast.

Mr. Greely and his bride will enjoy a trip to New York, Niagara Falls, and Quebec, and upon their return will spend the summer at Falmouth Foreside.

A quiet wedding which took place at 10.30 A.M.,

June 5, 1923, was that of Miss Mae Foss, local operator at Portland, and Mr. Henry Pettingill of Peaks Island, Maine, Rev. A. C. Goddard officiating. The maid of honor was Miss Helen Davis, who wore a gown of blue Georgette crepe and crepe de Chine with hat to match and carried sweet peas. The bride wore her traveling suit of blue with hat to match and carried a bridal bouquet of white roses and lilies of the valley. The best man was Ralph Pettingill, a brother of the bridegroom.

There was no reception following the ceremony, but one will be given the young people on their return from their wedding trip, which will be to Hagggett's Pond, Andover, Mass. They are to reside on Central Avenue, Peaks Island, Maine.

A most delightful dinner party was given May 29, 1923, at the Columbia Hotel, Portland, by Irene Farry and Mildred Eagan for Mary Casey, local operator, who is leaving the Portland Exchange soon, to be married.

A reception followed, when she was presented many useful gifts.

Those present were: Irene Farry, Mildred Eagan, Ethel Murray, Elizabeth Murphy, Margaret Lyons, Mary Devine, Louise Hinds, Mary Walters, Grace Farry, Katherine Casey, Hazel McAuley, Agnes Lee, Katherine O'Donnell, Marguerite Hartnett, Helen O'Connor, Mae Sullivan, Mae Eagan, and the bride-to-be, Mary Casey.

PORTLAND'S LAMENT

We like Dan Cupid mighty well,
A first-rate chap he is, of course,
But, goodness, gracious, sakes alive,
He's taking from us all our force!

Each day we lose a girl or two,
First local board—and then from toll.
So many new names now appear
On Portland's weekly Traffic roll!

The hardest blow we've just received;
It really makes us feel like yellin',
For, judging by the swell new ring,
He's coaxed away our clerk named "Ellen"!

△ △

PORTLAND TOLL COMMENDED

BECAUSE of splendid service by the Portland force, William Penn Whitehouse, 2d, sent the following letter to Manager Ayer:

For some time I have been in the habit of using the toll lines from Portland in the early morning for the transaction of business in other cities, calling always station to station. Service to Boston is usually only ten minutes and to New York not over twenty. For many months it has been so consistently efficient, prompt, and courteous that I feel called upon to express my appreciation. The service in other cities cannot compare with it, and I regard Portland's toll service as second to none in the East.

GOOD PERSONAL SERVICE AT BELFAST

THE Belfast office has a Personal Service Committee which is alive to every opportunity to perform good work, as is borne out by the following letter written by Manager Spear to District Manager Herbert:

The Personal Service Committee at Belfast, Idella Knowlton, Grace Farwell, and Nellie Ramsdell of the Traffic Department, with the assistance of Delia Cook, hearing that the Commercial Department was having some difficulty in arranging for the prompt delivery of the directory, showed themselves to be good sports by volunteering to deliver all books on the streets where they live. They used this opportunity to do Personal Service work by calling on the subscribers, discussing the service, and particularly calling attention to the toll rates listed in our directory.

This proved to be such a help that the books were delivered in one day, and much annoyance caused by two different lists in the hands of the subscribers was avoided.

This impressed me as a fine bit of work and something entirely new in the way of Personal Service.

They have now arranged to call every subscriber, not visited personally, and inquire if the new directory has been received.

This is an exceptionally fine piece of work, and while right in line with what is being done by Maine Division Committees, it shows that there are unlimited opportunities for Personal Service Work.

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EDITORIAL COMMENDATION

ALTHOUGH the following was a bit late in reaching this office, it is so good that we can't resist printing. It is an editorial from *The Old Orchard News* commending our Maine forces:

Hats off to the Telephone Company and its operators!

Through one of the hardest winters that New England has ever known the telephone system has been the best friend of civilization.

Business that might have come to a standstill has been kept alive by the telephone, social life has been able to thrive, food has been secured by those who needed it, and, best of all, the sick and suffering were able through its help to secure doctors and medicines.

Many a human being, living alone in an isolated section, owes his life this winter to the telephone as well as his comfort.

Thus once more is demonstrated the superiority of a privately owned public utility. Through blizzards, snow drifts, and zero weather the "Hello Girls" have been at their posts, and with their business doubled and trebled they have succeeded in giving efficient service.

Under government ownership how different it would all have been, especially in these days of partisan fervor. If the Federal authorities had been controlling the wires this winter no one would have been able to get a message through except members of the Republican party, and perhaps not all of those.

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FIRST AID MEETING AT LEWISTON

THE Plant employees of the Lewiston District held a First Aid meeting in the G. A. R. Hall, Lewiston, Saturday evening, May 19, with an attendance of fifty.

Demonstrations were given by teams representing the different exchange areas and reflected great credit upon the men and instructors, the latter comprising William E. Fickett, Wire Chief, Augusta; Gilman Seabury, Central Office Repairman, Bath and

Brunswick, and Eugene E. Cates, District First Aid Instructor, the latter acting as instructor for the Lewiston Exchange area and supervisor of the other classes.

Mr. Clarence E. Huse, Division Safety Supervisor, and Daniel J. Desmond, District Instructor for the Portland District, were in attendance and complimented both men and instructors on their knowledge of First Aid work.

Great credit is due Mr. Eugene E. Cates, District Safety Instructor, who, through his untiring interest and effort, set a good example for the other instructors and men. The meeting was preceded by a banquet which was pronounced a success by all present.

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PLANT NEWS

MR. T. F. MAGUIRE and his cable crew are engaged in clearing submarine cable trouble between Seal Harbor and Sutton's Island.

Fifty-four Plant Department employees of the Bangor District passed the First Aid examination with satisfactory ratings during the month of May.

The switchboard and office equipment at Northeast Harbor were moved into the Masonic Building May 1. The outside work was handled by Jim Harri-man's crew and the switchboard work was handled by Mr. Allen Hassner, with a couple of assistants. The new quarters are light, airy, commodious, and are a great improvement over the old ones.

Copper circuits between Bangor-Ellsworth, Rockland-Camden, and Rockland-Belfast have been completed.

The Plant force are inspecting and cutting into service the P. B. X. boards at Northeast Harbor, Dark Harbor, and Samoset Hotel.

A new battery is being installed in Rockland by Equipment Foreman Tucker's crew.

The employees of the Rockland Exchange are planning on holding their annual "Field Day" during the coming month.

James C. Robertson, Combination Man at Belfast, who has been absent from duty on account of an accident, returned to work May 28.

The Traffic Department held a conference with the Chief Operators at Belfast June 6. Some of the employees made the trip over the road by automobile, and it is reported that Traffic Chief Orbeton again got stuck in the mud between Bangor and Belfast.

District Storekeeper William T. Hinckley has been in Bar Harbor and Ellsworth this week checking up the stock in these exchanges.

Thornton Gray, Cableman, stationed in Portland, was married to a Brewer girl on June 5, 1923.

William P. Stanyan and Ralph Mosher of the Bangor Plant force attended the reunion of the 401st Telegraph Battalion.



WILLIAM J. HURLEY, *Associate Editor*

MANCHESTER, N. H.

THE CANAAN FIRE

A SERIOUS conflagration in Canaan, N. H., Saturday, June 2, resulted in the total loss of the telephone exchange, in addition to twenty-four dwellings, and all the leading public buildings.

Canaan, formerly a hustling town of 1,700 inhabitants, delightfully situated in the heart of the New Hampshire mountain district, is now a mass of blackened ruins. Lying in the path of a heavy wind, the center of the town gave way to complete de-

struction about noon of the same day and crews from Sunapee, Manchester, Lebanon, N. H., and Bellows Falls, Vermont, were immediately despatched to the scene, together with truckloads of necessary material.



MARY A. DWYRE

Standing in front of ruins of Canaan Office

struction in less than four hours. Telephone service was completely paralyzed but a short time, mainly through the heroic efforts of crews led by John Humphrey, "Deb" Smith, William Rowe, and George Reynolds, the latter crew coming from the State of Vermont Division. Besides the complete destruction of the telephone exchange we suffered the loss of eleven sections of an important toll line together with miles of open and paired wire and aerial cable.

Notification of the fire was received at head-



PART OF BURNED AREA

Particular and worthy credit for "Service First" may be well directed to Miss Mary A. Dwyre, Agent. Miss Dwyre, assisted by relief operators, Miss Gertrude Hutchinson and Miss Bernice Webster, performed notable service, enlisting aid from the neighboring towns and generally assisting the townspeople. Miss Dwyre remained at the board long after the exchange had ignited, sending out emer-



WHAT WAS LEFT OF 10 SECTIONS
OF TOLL SECTION 110

gency calls and relaying messages by way of carriers. Working in a feverish but collected manner, Miss Dwyre remained at her post until forced to flee to escape serious injury from collapsing walls and

broken glass. But a short time following her exit nothing remained of the exchange but a barren foundation and chimney. Following this a temporary



CANAAN OPERATORS

Left to right: G. HUTCHINSON, MARY A. D. DWYRE, B. WEBSTER

office was installed in a barn for the balance of the day where connections were made and communications directed to the outside world. Work of installing the new switchboard in the home of Miss Dwyre was completed early Sunday morning following its arrival from Boston on a later train the night previous. Equipment Foreman D. E. Smith, "Jim" Burke, and "Al" Morrisette were responsible for the



RESTORING TELEPHONE SERVICE

R. BLODGETT and J. HARRINGTON Working on the Pole

excellent manner in which the new board was installed.

Though it was thought humanly impossible, the crews under the direction of Division Foreman James Campbell performed unparalleled tasks in re-

storing service. The manner in which the crews worked was a caution. Miles of open and covered wire were placed, together with several lengths of aerial cable.

Wire Chief Hayden, in whose area Canaan is located, is also deserving of special mention, assisting in all the work involved to restore communication to all points.

Division Supervisor of Supplies, A. C. Knowles,



HELPED RESTORE SERVICE

Left to right: P. MCCARTHY, R. BLODGETT, J. HUMPHREY, Foreman, J. McLAUGHLIN, H. SNOWMAN, F. S. HAYDEN, Wire chief, J. HARRINGTON, A. PETERSON, F. SMITH, H. CRANDALL.

and his force thoroughly co-operated in every manner possible, supplying the necessary material for the shipment, are also in line for rendering noteworthy service.

In brief, the employees exemplified a spirit that will be hard to equal and have been commended for their good work by City, Town, and State officials.

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AND WE SAID, "THANK YOU"

THE F. M. Hoyt Shoe Company, nationally known as the manufacturers of the Beacon Shoe, recently commended our Company in a letter to Manager Feather for satisfactory service in connection with the transfer of their switchboard which was completed without any inconvenience or in any way interrupting the service.

Harold L. Crawford and Frank L. McAllister of Foreman Cullen's installation force are responsible for the good work.

The letter follows:

We are very much pleased with the way in which our switchboard was moved. The boys did the work without any disturbance, and our service was not interrupted during any of our working hours.

Manager Merrill of the Claremont Area is also in receipt of the following complimentary message regarding good operating service at Hanover, N. H., from Herbert D. Foster:

It is both a duty and pleasure to extend, not merely to the local operators, as I have already done, but to you, as representing the Company and its administration, my grateful appreciation for prompt service in warning the Fire Company of the fire this week in my house at Hanover.

It has come home to me what a vital service the telephone renders. Had I been obliged to run outside to pull the lever in an alarm box on the street corner, the fire would have got beyond control, and it was not safe to take the chance of putting it out without aid.

The telephone and the quick service of your local operators enabled me, between getting two pails of water, to step to telephone, say "Emergency, Fire, 9 Webster Avenue, Notify Fire Company," and then with loss of less than a minute to go on fighting the fire, and to devote my undivided attention to that, knowing the Fire Company would be there within a few minutes.

Many of us are grateful to your Company and its operators for many things. It is only just that occasionally you should know it and have the satisfaction of feeling that your services are appreciated, and that your clients wish the benefits of the telephone to come to others.

Appreciation of good service by Portsmouth operators caused the following to be received by Manager Drew from B. M. Randall:

I cannot refrain from writing you a few lines of appreciation of the service that your operators have given me during the past two weeks, when we have been, at times, extremely in need of service.

It seems as though my toll calls have had special attention from somebody in your office, and whoever it may be I wish to commend and thank them through you.

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GEORGE W. BROWN DEAD

THE New Hampshire Division suffered a severe loss recently through the death of George W. Brown, for many years a foreman in the Engineering Department. A faithful employee for twenty-five years, George established an enviable position in the telephone ranks. His far-reaching knowledge of telephone matters, together with his genial disposition, will be difficult to replace.



GEORGE W. BROWN

He first entered the ranks as a cable splicer for the Western Electric Company, in New York in 1888, continuing in this capacity until 1897, when he resigned to enter the employ of our Company in the same capacity. He continued in this work in the Boston and Springfield areas until January, 1915, when he was transferred to New Hampshire as foreman of Conduit Construction, which position he retained until his untimely death.

In addition to his duties as foreman of Conduit Construction, he also served as one of the division

safety instructors, in which work he was very much interested.

During the World War, Mr. Brown served as instructor of cable work at Dartmouth College, while in the past year he also served as instructor in the cable school recently conducted in Manchester.



The Floral Tribute to Mr. Brown

Funeral services were held from the home of his daughter, Mrs. Mary E. Babcock, Milton, Mass. A large delegation of employees attended.

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APPOINTED ASSISTANT CHIEF OPERATOR

MISS ELIZABETH M. REES, for the past several years a supervisor in the Nashua Exchange, received a merited promotion recently when she was advanced to the position of Assistant Chief Operator. Miss Rees entered the employ of our Company in 1903 as a local operator following which she was advanced to toll operator. Faithful service brought her another promotion when she was advanced to supervisor, which position she has retained for the past ten years.



ELIZABETH M. REES



GEORGE F. PARKER, *Associate Editor*
RUTLAND, VT.

WHO'S WHO IN VERMONT

WHILE this story is about "Who's Who in Vermont," by the time it is read in TOPICS it should probably be entitled "Who Was Who in Vermont," as the subject, S. H. Walley, Manager at Rutland, has packed a few of his duds and gone down to Milford, Mass., to take up the duties of manager there.



WALLEY WITH LITTLE MISS WALLEY AND HER PONY

Mr. Walley became associated with the telephone business in March, 1904, as Contract Agent under H. A. Danforth, Special Agent.

From 1904 until 1907 he was Contract Agent on farmer line development in Maine, New Hampshire, and Western Massachusetts under Special Agent C. J. Connors and L. S. Black. In 1909 he was made a member of the "Flying Squadron," canvassing the Newtons, Somerville, and Worcester.

In 1908 he was made collector in Worcester and Massachusetts Suburban, and a little later was made Manager of Milford, Mass., Exchange.

In 1912 he was transferred to Rutland, Vermont, where he has remained until the present time.

Mr. Walley has a likable disposition and has made many friends here who regret to have him leave, but realize that in Massachusetts, his old home, perhaps his opportunities for advancement will be greater, and one and all of us wish him success.

Mr. Walley is happily married and has one little daughter.

His chief hobby is golfing and no doubt many of the crack golfers in Massachusetts will soon be trimmed when Walley hits his stride.

When Mr. Walley left Rutland he was presented with a fine traveling bag.

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GREAT CO-OPERATION

THE following letter was received by Division Superintendent of Plant, W. T. Durfee, from Division Superintendent of Plant Bly of New Hampshire just after the disastrous fire which destroyed the town and refers to part of Theron Parker's crew, George B. Reynolds, Obrey Jobling, Elmer Bancroft, Walter Waterman, Charles Reynolds, who were called from White River to help repair the damage.

Dear Mr. Durfee:

The State of New Hampshire Division owes and hereby extends to the State of Vermont Division, Plant Department, its most sincere gratitude and thanks for the service rendered by the men from Vermont, who rendered invaluable assistance in restoring service in Canaan, New Hampshire.

I would greatly appreciate it if you could arrange to see that each man is advised of my personal appreciation.

In both sleet storms and fires through a considerable experience with both, I have never yet seen any outfit work more efficiently and cheerfully.

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GOOD WORK AT MIDDLEBURY

THE following has been received by the Supervisor in Charge, in appreciation of good service rendered at Middlebury, Vt.:

Mrs. Bryant, Mrs. Harrington, and I want in this way to try to express to you our appreciation for all that you and the other girls in the telephone office did in the past few weeks to help us. The work we had to do was new for us all, and it meant more consulting together for that reason, then we were crowded for time, and we were most anxious that things should come out right for our New York and Boston guests when they came up here to this little town in Vermont.

Thanks to your patience with us and to your promptness and your co-operation, things did work out right, everything ran smoothly and every one reported a wonderful time; and we never could have done it without your help, and we are telling people that.

So please accept this word of gratitude from us and through us, both from the active chapter of what is now "Kappa Kappa Gamma," and from the Alumnae Association.

*Associate Editors*

JOSEPH MARR
SPRINGFIELD, MASS.

E. H. COOLIDGE
WORCESTER, MASS.

CITY GOVERNMENT VISITS NORTHAMPTON

THE evening of May 17 was City Government night at Northampton, and about twenty-five members of the City Government, including the Mayor, were taken through our building by the Chief Operator, Wire Chief, and Manager.

Every part of the business was carefully explained to all members of the Government, and the visit thoroughly enjoyed by all who attended.

During the evening, His Honor, Mayor Bicknell, was presented a head-set and breast-transmitter and given a position at the switchboard where he put up a connection for his house. After talking with his wife he frankly admitted that he had rather try to run the city than be a switchboard operator.

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MOTHERS' DAY AT LEOMINSTER

ON Friday, May 11, the Personal Service Committee of the Leominster Exchange sent invitations, inviting all the mothers of the employees to visit the exchange on Monday, May 14, 1923, between the hours of 3 and 4 in the afternoon, and 7 and 8 in the evening.

A program was arranged in the Rest Room consisting of victrola selections, readings by Anita La Clair and Ruth Corey, and vocal and ukulele selections by Marie Etowski, during which the Personal Service Committee served ice cream, cake, candy, and nuts.

The members of the committee were: Julia E. Lane, Chairman, Ruth E. Foley, Anita La Clair, Lillian Vaillette, and Irene A. McCann, Secretary.

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EMERGENCY SERVICE APPRECIATED

JUST to show that the operators in the North Adams Exchange are on to their job every minute, the following communication was received the other day from Mrs. Eva B. Chevalier:

Would you please do me a favor? Will you kindly thank two of your employees for me?

On May 28, at eleven o'clock in the morning, there was a serious accident here on the premises. I had to put in two calls for emergency, namely, doctor and a priest. Your operator and supervisor rendered me great aid. To say they were diligent would be putting it mildly.

GREENFIELD GET-TOGETHER PARTY

ON Thursday evening, May 31, the employees of the Greenfield Exchange had a very successful "Get-Together Party," which was held in Odd Fellows Hall. The employees of all telephone offices within a radius of fifty miles were invited, and about two hundred accepted. The idea of the party was to have the visiting employees become better acquainted with the Greenfield employees. The result was most gratifying and another such affair may be looked for shortly.

Present at the party were Mr. L. L. Ross, District Traffic Chief at Pittsfield, and Mrs. Ross; Mr. C. A. Weston, District Manager from Springfield, and Mrs. Weston; Mr. L. V. Gillis, District Plant Supervisor from Northampton, and Mrs. Gillis; Mr. Carl Smith, District Plant Clerk from Northampton, and Mrs. Smith; H. A. Amidon, Assistant Traffic Chief from Springfield; Miss Mae I. Donovan, Toll Chief Operator from Springfield; Miss Helen J. Barney, Chief Operator from Northampton; Miss Alice V. Feeney, Chief Operator from Holyoke; Miss Lillian I. O'Clair, Chief Operator from Northfield; Mrs. Agnes M. L. LeGendre, Chief Operator from Turners Falls; William H. Shea, Wire Chief from Northampton, and scores of employees from the following exchanges: Fitchburg, Athol, Orange, Springfield, Northampton, Holyoke, Easthampton, Amherst, Turners Falls, Northfield, and Brattleboro.

During the evening seventy-five of the visitors looked over the central office. It was hoped that our President, Mr. M. B. Jones, and Mr. T. J. Feeney would be present, but they were unavoidably detained. However, they have promised to be present at the next party.

Dancing was the main feature of the evening, interspersed with vocal solos by E. J. McHugh and Joseph Marini. Miss Dorothy Lyman rendered piano solos and readings. Refreshments were served at intermission by the Greenfield operators. Mr. Gillis was master of the art of punch serving.

Everybody entered into the spirit of the occasion and from all appearances enjoyed the evening.

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A FINE DIRECTORY RECORD

MANAGER FULLER and the rest of our forces at Westfield whose work brings them in con-

tact with the Westfield Telephone Directory have established a splendid record in the last three issues. For three consecutive times the Westfield Directory has been issued without having an error reported. In the October, 1922, issue there were 1050 orders worked and in the March, 1923, issue, 618. Such a showing speaks very well for the efficiency of the Westfield office.

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MOTHERS VISIT FITCHBURG

THE Personal Service Committee of the Fitchburg Exchange invited the mothers of the operators and the mothers and wives of the employees of the Plant and Commercial Departments to visit the exchange, May 14, so that they might become acquainted with us, with our work, and with one another. About forty mothers were entertained. They were shown the operating room and the nature of the work of the operators was explained to them. They were afterwards entertained in the Rest Room, with piano selections by Miss Mae Hannon, Helmi Mattson, and Mary Humphrey.

Refreshments were served by the committee, assisted by matron, Miss Harriet Strong, and each guest was presented a rose.

Chief Operator Marie M. Kittredge, Assistant Chief Operator Ford, and District Traffic Chief Fred Holt received the guests.

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SPRINGFIELD TOLL NOTES

MRS. HAYDEN, wife of our Division Superintendent, who recently underwent a serious operation at the Springfield hospital, was pleasantly and agreeably surprised by a visit of the members of the Toll Personal Service Committee. Mrs. Hayden was presented a potted petunia plant and a basket of preserved fruits.

The Personal Service Committee are in receipt of a very lovely letter, which Mrs. Hayden wrote to the girls, thanking them for their thoughtfulness.

The Springfield Toll girls were guests recently at a get-together party tendered by the Personal Service Committee, of the Greenfield Exchange. A very enjoyable evening was spent by those attending. Springfield plans to follow the precedent established by the Greenfield committee and expects to play hostess to them in the near future.

Mrs. Lee Goshorn, a member of the Toll Operating force for the past three years, was pleasantly surprised to find her position gayly decorated on her arrival at work Saturday, June 2. Mrs. Goshorn was presented a silver ornament by the girls of the Springfield Toll office. She has resigned to move to Troy, New York, where Mr. Goshorn has accepted a position with the Childs Coal Company.

That Cupid is daily shooting in the Toll room is proved by the many showers given to prospective brides. Miss Teresa Holmes, Chief Toll Clerk, recently became the bride of Victor Pappeneau. Miss Holmes was presented with a chest of silver.

Miss Catherine Flynn was married on June 25 to Mr. Maurice Kirby, of Marlboro, Mass.

On June 26, Miss Catherine Haggerty became the bride of Edward Mullin.

TRAFFIC GETS A BOOST

CHIEF SULLIVAN of the Pittsfield Police Department highly praised the work of the Pittsfield Exchange, also the operators at Dalton, Lenox, Lee and Stockbridge for the excellent service given in facilitating calls to other towns and for physicians during the fatal motor accident which occurred on Sunday evening, April 15.

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LEOMINSTER PRAISED

BECAUSE of real service by two of the Leominster force, Manager Henderson received the following letter from William F. Carley:

We wish to thank the operators for their kindness in giving such prompt service, and willingness to help us all they could in our sudden and deep bereavement, especially Miss Clyde Marden and Miss Alice Scanlon for service given Friday evening and Saturday morning.

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WORCESTER CREDIT UNION GROWING

THE Central Mass. Telephone Workers Credit Union is growing rapidly as the following financial statement proves:

<i>Assets</i>	
Loans.....	\$20,101.90
Furniture and Fixtures.....	200.90
Petty Cash.....	100.00
Cash.....	2,009.17
Total.....	\$22,411.97
<i>Liabilities</i>	
Shares.....	\$12,222.61
Deposits.....	2,530.31
Bills Payable.....	3,485.11
Xmas Club.....	2,617.00
Guaranty Fund.....	430.66
Undivided Earnings.....	411.42
Profit.....	714.86
Total.....	\$22,411.97

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FITCHBURG ON THE JOB

A SUBSCRIBER visiting Fitchburg from California, had occasion to pass quite a number of toll calls, due to the death of a relative, one of which was a long distance call to Hollywood, California. He called the toll operator and asked her how long she thought it would take her to get the call through, wanting to know if it would take longer than three or four hours. The toll operator told him she would do all she could to get it through in a shorter time so the subscriber placed the call at 9:27 P.M. At 9:54 P.M. the Hollywood subscriber was on the line ready to talk; after the Fitchburg subscriber got through talking he called the Fitchburg Supervisor and wanted her to thank the operators who had his California call and also his other toll calls. He also wanted to thank her for the splendid toll service that was given him while in Fitchburg.



Associate Editors

FRANCIS A. MAHAN, Plant, Liberty Exchange

H. C. GAY, Traffic, 175 Adams Street, Dorchester

JOHN J. HARTIN, Commercial, 245 State Street

LINEMAN PREVENTS ACCIDENT

MANY children's lives were in all probability saved on May 25 because of the initiative and courage of Thomas P. Kelley, a lineman in the Metropolitan Division Plant force. Mr. Kelley was working on a pole on Shirley Street, Roxbury, and the loop team and horse were standing near by. For some reason the horse became frightened and broke into a gallop, heading directly for a number of children who were coming out of school. Kelley from the top of the pole saw the horse start, immediately climbed down and ran after it. With a flying leap he reached the horse's head and was dragged twenty feet, stopping the animal just before it reached a group of school children who were crossing the street on their way home to lunch. But for his action a serious accident might have happened and onlookers were loud in their commendation of his heroic deed.



THOS. P. KELLEY

MANUAL INSTALLATION FORCE
COMMENDED

BECAUSE of the great increase in business in the Hull Exchange it was necessary recently to straighten and rearrange the Hull board. The plant force did a splendid job and in appreciation of it Division Superintendent of Traffic Brigham sent a letter to Division Superintendent of Plant Hawley commending General Foreman of Manual Installation Kelly and his force. Here is the letter dated June 1:

The switchboard installation work at Hull is practically completed, and is actually fully completed so far as being available to the Traffic Department is concerned. This fact brings to a close a very remarkable accomplishment, it seems to me, by your force.

On March 27 you gave me assurance that the work would be completed on June 1, and it certainly looked at that time, in face of all complications, that the job was very nearly impossible and that if we received the work completed by the 15th of June a fine job would be accomplished.

The impossible, however, has occurred and the June 1 date has been met. This fact cannot help but react very favorably on the service which we will give in this territory during the month of June, and I wish to express the appreciation of the Traffic Department on the fine accomplishment which has been made under General Foreman of Manual Installation Kelley's direction.

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PLANT AND COMMERCIAL COMMENDED

GOOD co-operation between the Commercial and Plant Departments of the Metropolitan Division recently made one more booster for our Company. Here is a letter from Davenport Peters Company to President Jones that proves it:

The writer is not personally acquainted with you, but many of his friends in Newton Centre are your friends.

This letter is written to acquaint you with the satisfaction we received from Mr. Joseph Cummings, your Commercial Manager, Mr. William Krauss of the Construction Department, and his deputy, Sandy McNabb, who did the work.

We changed our office from the Mason Building to 101 Milk Street. Each one of the above men was most courteous and attentive, and glad and ready to do anything he could in his department. Service was discontinued at 5 P.M. in the Mason Building, May 31, and at 9 A.M., June 1, telephone service was given us at 101 Milk Street.

Nowadays, people hear only of complaints, as a rule, and we wish you to know of the complete satisfaction that we received, and we are proud to know the business of the various departments of your Company with which we had dealings is so finely handled.

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NEW CENTRAL OFFICES

TWO new telephone central offices, Humboldt and Talbot, were established with the distribution of the Boston and vicinity telephone book last month.

Humboldt is a branch office of the Roxbury Exchange and will serve a portion of the present Roxbury area. It will be a few months, however, before Roxbury subscribers are assigned to the Humboldt office and service will be given on the Roxbury switchboard.

The Talbot office was established to relieve the Dorchester and Milton switchboards which have nearly reached their capacity.



THE GANG AT THE CABLE OUTING

SOUTH CABLE MEN HAVE OUTING

WITH flags flying, automobiles all dressed up with signs and placards galore, the Cable Department of the South District invaded Wardhurst, where genial "Hap" Ward is host *par excellence*, on June 16, and from 9 A.M. until dark had more fun and made more noise than any other bunch that ever visited the place, according to the pretty blonde waitress who saw to it that Forrest Tarr, Bob Sawyer, Dick Field, George Loux, and the rest at their table, had enough to eat.

Automobiles, "stone crushers," and flivvers, loaded with husky cable men, left the Columbia Building early in the morning of the 16th. In less

lobster, chicken, and all the fixin's were placed on the tables, and what a job this crew did to the feed! The bunch had talent galore, and during the dinner, solos and fancy dancing were put on as part of the entertainment while the gang cheered each number enthusiastically. Stage managers and theatrical producers would do well to look this crowd over when on an outing, because they have more than the



TRYING TO DECIDE THE WINNER

than nothing flat the whole bunch was at Wardhurst and then the fun began.

Two ball teams started a game—Loux's Ground Hogs and Breslin's Clam Diggers—while the rest of the gang cheered, or rested (?) under the trees. Due to a "shine" ball, used effectively by the Clam Diggers, they won to the tune of 7 to 1. The old-timers went in for quoits and the closeness of the matches is seen in the picture.

The dinner was next on the program. Clams,



"MESS CALL"

ordinary amount of ability as vocalists or dancers. Everybody came in for cheers—the gangs, the foremen; in fact, the whole bunch cheered each other in regular he-man fashion.

The ball game in the afternoon, between Hunter's Sewer Rats and Bishop's Aerial Hawks, resulted in

the Sewer Rats winning by 6-4. The play-off between the two winners was the feature game and the Sewer Rats are now the "champs" for they "licked" the Clam Diggers, 6-5.

Because the antenna failed to function, the special radio program, arranged from Broadcasting Station SAP, with official broadcaster Dan Taylor and Jim Hunter, including bed-time stories by "Chick" Muldoon, was postponed until the next outing.



THE COMMITTEE THAT MANAGED THE PARTY

There were potato races, balloon races, and all kinds of races for any one who wanted to enter, and the prizes by mistake were placed in the sun and old Sol beating down on them caused their ruin. This was the only sad feature of the party.

To the energetic committee, consisting of Hugh Kane, Jim Doherty, Fred Howland, Charles Sullivan, John Cowie, George Costello, Tom Hannigan, Jim McCaulay, and Tony Thoennes, belongs credit for the great success of the cable splicers' outing. If any one did not have a good time, it was his own fault, and from the roof tops the TOPICS' representative who attended will tell the world it was a real, regular party.

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W. C. BAMBURGH LEAVES BABSON

THE many friends of William C. Bamburgh in our Company will be pleased to know that Mr. Bamburgh on and after July 1 will be General Sales and Advertising Manager of the Drake Brothers Company of New York. For a number of years Mr. Bamburgh was Advertising Manager of our Company and until recently was Director of Sales Managership and Advertising at the Babson Institute, Wellesley. His new position actively identifies him with the famous Drake Cake Company.

MANUAL EQUIPMENT NOTES

HENRY SCHOENHERR has completed the installation of the Central Information Desk at the Roxbury Exchange. This will transfer all information calls to the Roxbury district from Central Information.

The Traffic Department was very much pleased by work done at Hull office by Equipment Force under the direction of "Dinky" Donnelly and Marty Towle.

Work in the operating room was expected by the Traffic Department on June 15 and was furnished June 1. This gives them an opportunity to give better service for summer business.

Congratulations are in order for H. G. Levy who has bought the ring. Lucky girl!

S. C. Single, working at the Main Exchange, is single no longer, also Frank (E. M. F. E.) Murphy has joined the ranks of the benedicts and John Daley has decided to take the plunge.

Bill Hayes, attached to the South Boston Exchange, along with his bride, is sojourning at Atlantic City, N. J.

Percy Grant has started work on the Boston Toll testboard.

Henry Norton will be ready to cut over Talbot Manual Exchange located in the Columbia Machine Switching Office, Dorchester, on the scheduled date, June 23.

The Equipment Department has received notice to complete Prospect Exchange by December 1. Building changes are nearing completion. All cords on "B" Board, Somerville, have been converted from manual ring to machine ring, and one additional section of "B" Board is being installed by the Equipment Force under supervision of Pansy Hannon.

"Hammer" McKenne at Malden was presented by his Mrs. with a new Chief Operator.

Ed. Nicholl after a tough siege occasioned by the growth of "B" Board at Jamaica has the office looking spick and span, and came through on this job with flying colors.

The narrow base key job at Ocean, handled by Henry Schoenherr, was completed on schedule and all work was done in a satisfactory manner without any interruption to service.

Jerry Fouhey completed an initial charge on the new storage batteries at Waltham. This meant moving into a new battery room and although the battery fuse panel did not arrive one was manufactured on the job which will be changed later.



FRANK H. PARKER, *Associate Editor*

245 STATE STREET, BOSTON, MASS.

PERSONAL SERVICE WINS AGAIN

THE following is a good demonstration of Personal Service on the part of Miss Helen Karl, Junior Supervisor in training at New Bedford:

At 2.22 P.M., May 8, a call was received from 203 line calling 981 emergency. A woman claimed that her child was having a fit. The supervisor remained in on the connection and heard the doctor report that he would be unable to go right away. The subscriber then hung up.

Miss Karl recalled her and offered to render assistance in the line of securing her another doctor. Doctor Wood was called and said he would go immediately.

Sometime later in the afternoon, Mrs. Almy called the Supervisor and reported that by her quick action and assistance she undoubtedly saved the life of her child.

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PLANT COMMENDED

IT is evident that the different departments in the Rockland District are working together in the giving of Personal Service. Below is a letter of Mr. Frank I. Parkinson, an insurance man of Hanover, Mass., to Manager Starbard, commending the work of Installer Clifford Baker, and the operators of the Hanover Exchange:

Enclosed find check for April. On top of that, I wish to thank you for the prompt work you did for me when I moved to Hanover.

The man you had move the 'phone did an excellent job and is a credit to your Company.

As for service at the Exchange, both myself and wife find the girls kind and courteous.

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GLOUCESTER OPERATOR ON THE JOB

ON May 7 at 9 A.M., Mary Casey, local operator at Gloucester, received a call for "Emergency, Doctor." She referred the call to Supervisor Cyrilla Salter, who, after trying ten doctors, located one, but he said he could not go. It seems that a chauffeur had been found unconscious in a garage and quick action was necessary, as he had been overcome by gasoline fumes. Mrs. Salter asked the doctor if he would tell her how to treat the patient, and, after a moment, the doctor said, "Well, I'll go over." Just then an emergency call was passed for the pulmotor.

Later, the woman who employed the chauffeur called the Chief Operator saying she had never seen such quick action. The doctor and pulmotor were

there almost before they realized what had taken place, and the chauffeur was saved.

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FRAMINGHAM NOTES

IT is with a great deal of regret that the employees of the Framingham District lose the genial personality of Mr. W. Carl Davis of the Engineering Department. He goes to take up new duties with the Dennison Manufacturing Company of Framingham.

Mr. Davis will be especially missed as President of the Telephone Employees Club of Framingham, and in appreciation of his friendship and services rendered while in that office, he was tendered a farewell reception on June 5, at which time he was presented with a gold watch.

More power to you, Carl, we all wish you well!

It certainly seems good to see Manager Montgomery out and around again after his recent accident, and his friends wish him speedy recovery and hope that he'll soon throw away the cane, although it is a good cane, "Monty."

Although our First Aid Team did not win the Red Cross "Croix de Guerre" on May 31 in Lowell, it was not for lack of morale or loyal backing from rooters, neither was our defeat due to any lack of endeavor on the part of the team who won the district honors.

Over forty machines left Framingham from Milford, Marlboro, and Framingham, packed with rooters armed with noise makers, and a loyal spirit. The procession proceeded to Lowell in one long unbroken line, where cars were parked and the rooters went into the hall and backed the representative team with whole-hearted support, proved by the sore throats next day, and typical of Framingham employees when the honor of the district is at stake.

THE SUCCESS FAMILY

KNOW the SUCCESS Family!
 The FATHER of SUCCESS is WORK.
 The MOTHER of SUCCESS is AMBITION.
 The OLDEST SON is COMMON SENSE.
 Some of the OTHER BOYS are PERSEVERANCE, HONESTY, THOROUGHNESS, FORESIGHT, ENTHUSIASM and CO-OPERATION!
 The OLDEST DAUGHTER is CHARACTER.
 Some of her SISTERS are CHEERFULNESS, LOYALTY, COURTESY, CARE, ECONOMY, SINCERITY, and HARMONY.
 The BABY is OPPORTUNITY.
 Get well acquainted with the "OLD MAN" and you will get along pretty well with the rest of the family.

—Robert Dollar.

WM. E. GEARY, *Associate Editor*

PROVIDENCE, R. I.

DIVISION PLANT PERSONNEL SUPERVISOR APPOINTED

ERNEST R. NOKE, Division Safety Supervisor, was appointed on June 1 to be Division Personnel Supervisor for the Plant Department of the Rhode Island Division.



ERNEST R. NOKE

Mr. Noke has been in the telephone game since May, 1911, starting as an installer with the Providence Telephone Company, later transferring to the Maintenance Department. On March 15, 1922, he was appointed Division Safety Supervisor and will continue to handle the Accident Prevention and First Aid Instruction in this Division, the position of Safety Supervisor being

combined with that of Division Personnel Supervisor. He will have full charge of all employment for the Plant Department and will supervise the progress of all new employees after they have been engaged.

Ernest has made an enviable record in First Aid and Accident Prevention work in this Division, and by hard work and through the hearty co-operation of all employees nearly every Plant man in the Division is a qualified First Aider.

Outside of his official duties, "Ernie" is an entertainer of note, and few telephone gatherings in Little Rhody are put on without the able assistance of the versatile "Doctor." Having been a member of the "profesh" in days gone by, "Ernie" knows how to put his stuff over.

ORGANIZATION CHANGES

CHARLES A. ROBINSON, Chief Disbursing Clerk in the office of Assistant Treasurer H. S. Robinson at Providence, resigned on June 15, 1923.

Mr. Robinson has been connected with the office of the Treasurer of the Providence Telephone Company and the Assistant Treasurer of the New England Tel. & Tel. Co. since November 28, 1904.

He had made a special study of the Federal In-

come Tax and has been of great assistance to many employees in the Division in the past few years in aiding them to prepare their reports.

Charlie is a man of genial personality and his presence will be greatly missed by his associates, who expressed their regard on his departure by the presentation of a beautiful silk umbrella and traveling case.

C. B. Allardice, formerly of the Accounting Department office at Providence, has been transferred to the staff of the Chief Traveling Auditor at Boston as a traveling auditor.

On May 1, the territorial boundaries of the Suburban and Providence Districts of the Rhode Island Division were changed, the Pawtucket, Warwick Neck, and Centredale Exchanges being transferred from the Providence to the Suburban District. The Providence District now includes only the Providence and the East Providence Exchanges.

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NEW CHIEF OPERATOR AT WARWICK NECK



ANNA O. GRAHAM

MISS ANNA O. GRAHAM has been appointed Chief Operator at the Warwick Neck office, effective on May 14.

Miss Graham entered the service as an operator at Woonsocket in October, 1918, and was promoted to Supervisor in the same office on January 14, 1923.

She is well qualified for the duties of her new position and her friends are confident of her success.

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NEW PLANT RATINGS

R. J. O'ROURKE, Providence, Class B, C. O. Repairman; W. A. Grist, Providence, Class B, S. Sta. Repairman; E. F. Dunham, Providence, Class B, C. O. Repairman; F. E. Niehaus, Providence, Head Lineman; George W. Quinby, Providence, Class B, C. O. Repairman; L. A. MacDonald, Providence, Class B, C. O. Repairman; E. A. Sullivan, East Greenwich, Combination Repairman; Archie McDonald, Providence, Lineman; Horace Pratt, Providence, Class B, C. O. Repairman; E. H. Huzzey, Providence, Class B, S. Sta. Repairman; A. D. McIsaac, Woon-

socket, Lineman; A. E. Sumption, Providence, Line Foreman; S. Levesque, Woonsocket, Lineman; J. G. Scholes, Pawtucket, Head Lineman; J. Durkin, Providence, Lineman; Peter Maguire, Providence, Lineman; Andrew McInnis, Providence, Line Foreman; W. J. Carney, Newport, Line Sub-Foreman; P. H. Aldrich, Providence, Lineman; R. F. Maney, Woonsocket, Head Lineman; C. O. Adams, Woonsocket, Lineman; A. D. McIsaac, Woonsocket, Head Lineman; G. V. Allen, East Providence, Class A, C. O. Repairman; C. A. Johnson, Newport, Class A, S. S. Repairman; H. L. Buteau, Providence, Line Sub-Foreman; A. Wilkinson, Providence, Class C, Installer; J. H. Pearce, Pawtucket, Class B, S. S. Repairman; L. E. Stone, Providence, Class C, Installer; A. P. Bouchard, Providence, Class B, C. O. Repairman; H. L. Knowlton, Providence, Class B, C. O. Repairman; H. O. Cook, Woonsocket, Class A, S. Sta. Repairman.

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GOOD WORK AT EAST GREENWICH

On the afternoon of June 6, a severe electrical storm, with high winds, swept over the Rhode Island Division, causing some damage to our toll plant in the East Greenwich area.



VINCENT GRANT

Ten poles located on the Shore Line Division of the N. Y., N. H. & H. R. R. near the Cowesett station were toppled over by the wind, the wires preventing the poles from falling on to the tracks. As it was, they fell in such a way, however, as to block the west bound track completely. These poles carried all toll circuits to Newport and Narragansett Pier, besides the East Greenwich-Providence Toll cable and several local cables and twisted pair wires.

The break occurred about 4 o'clock, and it happened that just at this time, Vincent Grant, Central Office Repairman at Valley, was passing by in an automobile on the highway which runs parallel to the tracks and a short distance away at this point. Observing that the poles had been blown down over the tracks, he drove as quickly as possible to the Cowesett station and notified the man on duty to flag all trains in both directions. The man lost no time in doing this, and as a result, two trains that were due shortly were held up on either side of the break.

Undoubtedly, Mr. Grant's quick action in this case avoided any danger of a serious accident, as owing to the heavy rain and mist prevailing at the time, it would have been impossible for the engineer of the train to have seen more than a short distance ahead. Having notified the railroad authorities, he then drove at once to the East Greenwich office and

notified Wire Chief Arthur McGuinness of the break, all telephone lines in the vicinity being out of order on account of the storm. Mr. McGuinness at once took steps to get his forces together and within twenty minutes after the first report, several gangs were at work clearing the tracks.

Mr. Grant deserves to be highly commended for his initiative, quick thinking, and devotion to duty on this occasion, the more so because at this time he was on his annual vacation. He further showed a fine spirit of duty in reporting for work with the repair gang.

The local forces were soon augmented by Division line gangs under Line Foreman Walter Hall, Jimmy Crowley, and Walter Grant, and by raising the damaged poles and temporarily guying them, the crews were able to clear the tracks within a few hours. No interruption to either local or toll service was caused as no break occurred in either cable or wires.

Line Foreman Jack Fisher and Al Farrow had charge of the local construction crews, and in addition, all the maintenance and installation men who were in the vicinity volunteered for service, many of them being on vacation at the time.

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BILL GEARY ON NEW JOB

RHODE ISLAND DIVISION has new position in the Plant Department, Division Supervisor of Plant Methods and Results, and when a man was to be selected for the job there was no hesitation by



WM. E. GEARY

the selector. Bill Geary was the man. In 1910 Bill came into our Company in the Commercial Department in Boston. In 1915 he was transferred to Rhode Island, and has been a valuable member of the Plant Engineering Department ever since. A graduate of Yale, Bill has all the necessary qualifications to make good and his many friends feel confident that he will.

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NIGHT OPERATOR AT LITTLE COMPTON SCORES AGAIN

ON Sunday morning, May 18, a bad fire broke out in the village of Little Compton, R. I. A passerby noticed the smoke and flames pouring from the barn of Arthur C. Wilbur, President of the Town

Council, and he at once aroused the owners who lived close by and then notified the Night Operator at the Little Compton office.

Walter Brown was the Night Operator on duty, and without delay he started to call every subscriber in the village. In a short time he had aroused nearly one hundred men who responded with ladders and buckets, as there was no fire-fighting apparatus in the town.



LITTLE COMPTON CENTRAL OFFICE

Among those summoned was Francis O. Tripp, Agent in charge of our office, who responded with ten large extension ladders which were used effectively in extinguishing fire on roofs of nearby buildings.

The bucket brigade did Yeoman work, not only in fighting the flames, but in moving furniture from houses threatened by the blaze. Showers of sparks menaced surrounding property and threatened to wipe out the entire community.

Mr. Brown sent out a call for assistance to all surrounding towns and the chemical equipment at Tiverton and Portsmouth responded, but arrived too late to be of real service. For a time it appeared as though the Telephone office would be destroyed, the flames coming to within twenty-five feet of the building, which not only houses the Exchange, but the U. S. Post Office as well. Despite the nearness of the flames, the Night Operator stuck to his post, taking measures as soon as possible to protect the plant and notifying Mr. E. T. Bosworth, Newport Wire Chief, District Traffic Chief E. A. Archer, and J. M. Kimball, District Plant Chief, of the situation. By hard work the fire was finally checked by daylight.

The work of Mr. Brown on this occasion has been highly commended by the people of the town, and it was his quick work in arousing the inhabitants and summoning aid that prevented the entire village from being consumed by the flames. He lived up to the best traditions of the service in the manner that the public has learned to expect and is worthy of the highest praise for his initiative and for the cool-headed manner in which he handled the situation.

The *Newport News* had this to say of Mr. Brown:

Walter Brown, the young night operator, like many other operators, was equal to the occasion. With the flames twenty-five feet from telephone central he stuck fast to the switchboard, "paging the town" until he had aroused every one who had a telephone and told them to come with their buckets, and in addition had sent the alarm to places where there was apparatus.

This is the second time in a few years that Little Compton has been threatened by that dread spectre of the country districts, a fire fanned by high winds, and in this instance as at the previous time, the Night Operator proved worthy of the trust reposed in him. Mr. E. Church Palmer was Night operator at the time of the first serious fire a few years back.

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UNEARTH'S OLD RESERVOIR

ALECK VITALE'S subway gang has recently been putting a new four-duct conduit through Pond Street and at the junction of Pond Street with Franklin Street, directly under the car tracks, one of the men suddenly discovered what appeared to be a brick wall. Upon breaking through they apparently encountered a brick lined reservoir 24 feet deep, surmounted by a solid block of stone with two holes on the top.



THE MYSTERY CAVE

At first it was thought that one of King Tut's tombs had been excavated, so a special representative of TOPICS interviewed Roscoe M. Lane, sometimes called "King Tut" of Pawtucket. After considering the matter in his fifth-floor sanctum for some time, Mr. Lane who is widely known for his researches in local archaeology, announced in his judicial manner that the gang had not dug up any tomb at all, but an old reservoir used many years ago evidently for fire protection. Having delivered this decision, Roscoe crawled into his Chevrolet and retired to the wilds of Pawtucket.



JOSEPH R. WYCKOFF, *Associate Editor*
50 OLIVER STREET, BOSTON, MASS.



THE FOLKS WHO ATTENDED THE COOS MEETING

COOS COMPANY MEETING

TUESDAY, June 5, was a big day for officials and employees of the Coos Telephone Company, for on that day over one hundred men and women connected with the Company, met at the Community House in Littleton. For the past few years it has been the custom for the employees to get together once in every twelve months to discuss problems connected with the business.

The Community House proved to be an ideal place for the gathering, group conferences being held on each floor during the morning and afternoon. Soon after 1 o'clock a banquet was served.

At the Accounting, Commercial, and Traffic Conference, W. J. McLaughlin of Manchester spoke on "The Need of Co-operation from a Commercial Standpoint," O. R. S. Mosses of Manchester on "The Need of Co-operation from an Accounting Standpoint," and H. G. Wheeler of Manchester on "The Need of Co-operation from a Traffic Standpoint."

At the Plant Conference the speakers were: G. F. Hagerman of Boston, whose subject was "Maintenance and Transmission Problems," and E. K. Bly of Manchester spoke on "Standard Methods of Construction."

A First Aid demonstration was given by a team of five men from Laconia. They made a natty appearance dressed all in white and gave evidence of much study of First Aid tactics. Late in the afternoon there were further group conferences and a talk on Company finances by F. W. Story of Boston, President of the Coos Company.

Just before lunch the annual meeting of the directors was held with President Story in the chair. He was re-elected as was John C. Hutchins of North Stratford, John D. Annis of Colebrook, John B. Noyes of Berlin, and George H. Tilton of Littleton as directors. Other officials present for the gathering included Superintendent W. A. Lewis of Lancaster, John Gadd, Superintendent of the White Mountain Telephone Company with headquarters at Plymouth and H. F. Turner of Laconia. There were operators present from all the exchanges in Coos and Grafton counties controlled by the Coos Telephone Company as well as visitors from other nearby towns.

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WHITE MOUNTAIN COMPANY MEETING

ON May 15 the third annual "Get-together" meeting of the officers, stockholders, and employees of the White Mountain Tel. & Tel. Co. was held. The meeting was presided over by General Manager J. Gadd. The first speaker was President Allen Hollis, who told us that we could do the most good to help the world through these troublous times by doing our best in our different positions and tending to our own business. Vice-President F. W. Story followed with an interesting talk about the condition of the Company, illustrated by a chart, showing where the money is spent and comparing 1921 with 1922.

We then listened to remarks by Directors Brown of Ashland and Gleason of Warren, Mr. Guy E. Speare, Superintendent of Schools of Plymouth; Commercial Superintendent McLaughlin, Super-

intendent of Plant Bly, Revenue Accounting Supervisor Mosses, and Assistant Traffic Superintendent Robie all of the New Hampshire Division Headquarters at Manchester. From Boston were H. J. Radcliff, Traveling Auditor, and G. F. Hagerman, Sub-License Engineer.

After dinner we were presented with a very interesting demonstration of First Aid by Messrs. Archie McCaffery and J. A. Cahill of Manchester. The Boy Scouts were invited in to see this exhibition and about thirty availed themselves of the opportunity.

At 3.30 P.M. we were given a short talk by Mr. W. R. Driver, Jr., Vice-President of the New England Tel. & Tel. Co., who was in the executive offices of the New England Tel. & Tel. Co. at Boston. This was accomplished by means of a loud speaker installed by Mr. Moore of the Engineering Department. Mr. Driver's speech was very clearly heard.

We were entertained at different times throughout the day by musical numbers by Miss Downing of the Accounting office, Mrs. Buzzell of the Central New Hampshire Tel. Co. of Laconia, and Mr. Radcliff of the Auditor's office. They were accompanied by Miss Edna Gadd at the piano. Mr. Radcliff led in the Community singing. Mr. O. R. S. Mosses gave a fine recitation. The meeting ended at 4.00 P.M. and every one said it was the most interesting and enjoyable one that we have had yet.

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COOS NEWS

MRS. VIOLET L. STEVENS, Agent at North Stratford, has been temporarily relieved of her duties at that point and transferred to Bethlehem as a summer operator. Dora Wheeler will operate the agency at North Stratford during her absence.

Thelma C. Rayburn has severed her connections with the Company. Mrs. Ruth Smith is the new operator at Lisbon, having formerly worked for the Company at Berlin, N. H.

Mrs. Violet L. Stevens and Mrs. Isobel N. Brooks are the summer operators in the Bethlehem Exchange.

Florence Goodwin of Franconia, Martha McDonalds, Lila Farrahar and Barbara Morrill are the summer operators in the Littleton Exchange.

Amy J. Harvey of the Whitefield office has been out of the office for a week owing to the serious illness of her mother. Clara Levasseur was the substitute.

Vera Morton decided to make a man happy for life. Consequently she is Mrs. William Robinson.

Gladys R. Matson is still out on the sick list, but is somewhat improved.

Carrie Doloff, Cashier, and Edith Coyle, Plant Clerk in the Lancaster Accounting office, are on their vacation.

Plant Superintendent T. W. Matson expects to finish work on the Bethlehem, Whitefield, and Milan switchboards before the twentieth of the month.

E. J. Gardiner of the Plant force is setting up the cigars, and the Plant boys are all smoking.

J. D. Reny has raised the roof on his garage and painted the same. It's cheaper to shovel snow, John.

Irene Thompson is the new summer operator at North Conway.

T. W. Matson, Plant Superintendent of the Coos Company, is to start overhauling the North Conway switchboard June 23.

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CENTRAL NEW HAMPSHIRE NOTES

GENERAL MANAGER H. T. TURNER, Mrs. Bernice Rines, Mrs. Eva Buzzell, and Mr. Charles H. Foss of the Commercial Department, and Mr. Harry Farrar of the Plant Department attended the Get-Together Meeting of the White Mountain Telephone Company which was held in Plymouth May 16.

The automobile fleet of the Central New Hampshire Company took part in the Merchants' Day parade which was held May 23. The demonstration received very honorable mention.

General Manager Turner has caught the golf fever. His neighbors say that according to the demonstration they see going on in his back yard he's getting to be quite an artist at the game.

The golf course is also quite an attraction to Vice-President Story. Mr. Story is a very enthusiastic member of the Mojalaki Club at Franklin, N. H., where he spend his leisure hours enjoying the links and the attractive spot where the club is located.

The First Aid Team of the Central New Hampshire Telephone Company which is composed of Robert H. Collin, David A. Smith, Robert W. De-ware, Wallace Buchanan, and James W. Hawkins went to Littleton, June 5, and gave a demonstration in first aid work before a large and enthusiastic audience. The team is very efficient in the work under the direction of Robert Collin.

The operators of the Central New Hampshire Company conducted another one of their popular dances in the Moulton Opera House, Monday evening, April 30. The hall was very prettily decorated and the affair was a success in every way. The following committees were in charge: Music, Mrs. Margaret White and Louise Quimby; Decorations, Mrs. Winnifred Hubbell, Maud Prescott, Mary Brown, and Mrs. Ola Severance; Tickets, Bertha Fowler, Dorothy Darling, and Louise Knight; Reception and Refreshments, Alice Taylor, Grace Trask, Mildred Collin, Mildred Hawkins, Ethel Johnson, and Inez Quimby.

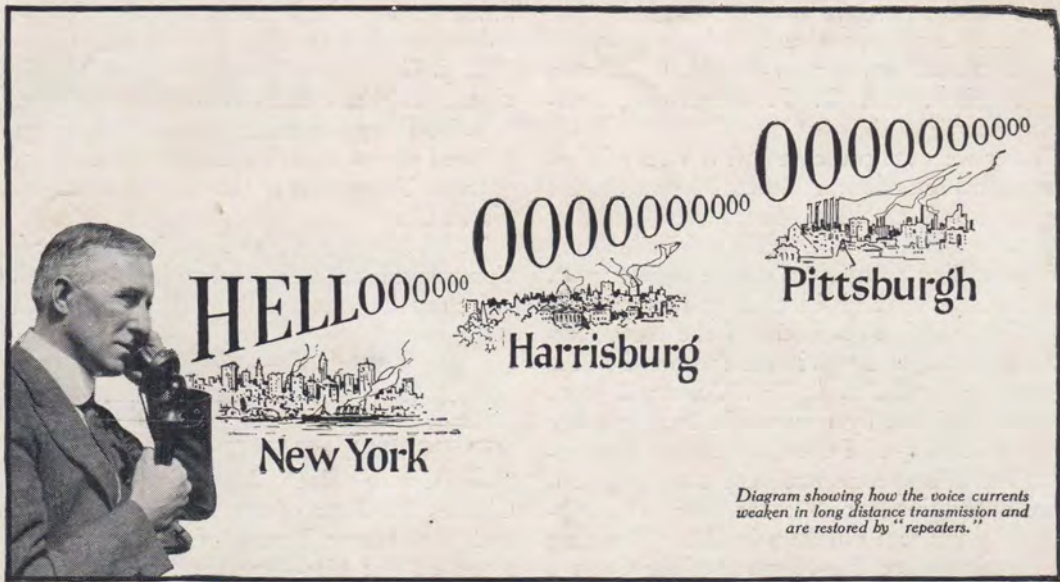


Diagram showing how the voice currents weaken in long distance transmission and are restored by "repeaters."

Mastering Nature's Forces

Without the telephone "repeater," the entire electrical power available on the earth would not be sufficient to make trans-continental speech commercially possible. The three thousand repeaters now in use on Bell System long distance lines have increased the talking range of every telephone by thousands of miles. By making possible the use of smaller gauge wires, repeaters have kept down the cost of equipment by millions of dollars.

The repeater is only one out of scores of scientific developments of equal or greater importance in the advancement of telephone service. Bell System progress has been a continual encounter with seemingly impossible barriers, and a continual

finding of new ways to overcome them. Each step in extending the range of speech has come only after years of study. Each important piece of telephone apparatus has had to be created for the need. Each working day this pioneering goes on. Nature is harnessed to a new duty and mechanical ingenuity improves the tools of service, as fast as science finds the way.

Not only is the Bell System daily conducting research within its own nation-wide organization, but it is studying the discoveries of the whole world of science for their possible application to telephone service. Only by such eternal vigilance has the United States been given the best and cheapest telephone service in the world.

" BELL SYSTEM "

AMERICAN TELEPHONE AND TELEGRAPH COMPANY
AND ASSOCIATED COMPANIES

One Policy, One System, Universal Service, and all directed toward Better Service

